Boye Domain Discovery

June 2021





A flashback to warmer days of 2019:)



Why is Domain Discovery so important?

In a nutshell **Brand Protection**



Why its good to find all your websites?

Brand Image

Information accuracy

Customers experience improvements

Security

Compliance with Regulation

Why is Domain Discovery so important?

Privacy

Security

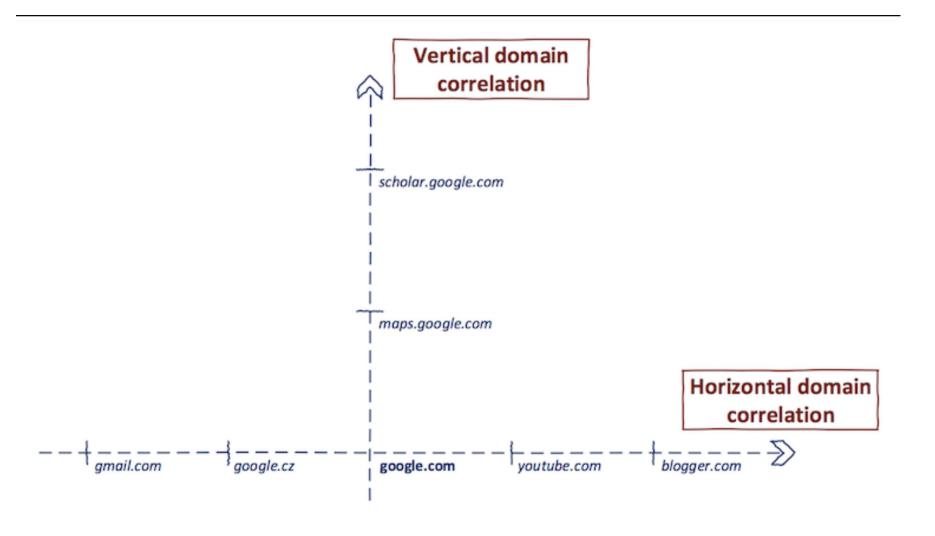
Accessibility

Quality

Performance

Sustainability

How to we do Domain Discovery?





Where do we get data from?



We use several sub-domain finding tools to guarantee complete coverage

Data is gathered from:

- 1) DNS entries
- 2) SSL Certificates entries
- 3) Search engines results



A quick audit on some top global Universities...



German Universities
lmu.de - 2,800 (LMU Munich)

ku.dk - 8,500 au.dk - 4,800

Danish Universities

tum.de - 29,000 (Tech Uni Munich) uni-heidelberg.de - 63,500 (Heidelberg) unibo.it - 10,700

usal.es - 4,200 u-paris.fr - 69 UK Universities ox.ac.uk - 94,700

cam.ac.uk - 47,700

stanford.edu - 113,100

ucl.ac.uk - 55,300 lse.ac.uk - 19,400 ed.ac.uk - 49,300 US Universities princeton.edu - 34,100 columbia.edu - 142,500 mit.edu - 93,500 yale.edu - 38,300

| Domain | | Site Title |
|--------------------------------------|-----|---|
| aarhus19.boye-co.com | | _ |
| reference www.brooklyn21.boye-co.com | 200 | Boye 21 Brooklyn Conference |
| aarhus20.boye-co.com | | _ |
| rooklyn20.boye-co.com | 200 | Boye 20 Brooklyn Conference - digital leadership conference |
| reference www.boye-co.com | 200 | Boye & Company - next-stage networking |
| 2018.boye-co.com | | _ |
| brooklyn19.boye-co.com | | _ |
| rooklyn21.boye-co.com | 200 | Boye 21 Brooklyn Conference |



The Domain Discovery data has serious quality problems!



Automated discovery while producing incredibly valuable data for business also creates tons of hay to hide the needles in...



Example from Harvard.edu domain below is finding 8000 sub-domains starting with "dhcp."

That is 8% of the total of their estate

It is important to be able to find these and then hide them once a human has reviewed the basic rule...

harvard.edu 8110 rows

Q dhcp

| Site Name & URL | Screenshot | Status Code | Page Title | Site Owner |
|--|------------|-------------|------------|------------|
| dhcp-203- 232.nmr.mgh.harvard .edu 🖪 | No Image | - | - | - |
| dhcp-203- 222.nmr.mgh.harvard .edu 🖪 | No Image | - | - | - |
| dhcp-203- 162.nmr.mgh.harvard .edu 🖪 | No Image | - | - | - |
| dhcp-202- 243.nmr.mgh.harvard .edu 🖪 | No Image | - | - | - |
| dhcp-202- 229.nmr.mgh.harvard .edu ☑ | No Image | - | - | - |



Do Domain Management tools solve the issues of Domain Discovery?



NO!

They don't focus on:

- Sub-domains
- Business ownership
- Ignore rules to automate review
- Version history of change
- Quality measurement reporting



Challenges facing Universities (and so many organisations)

Huge digital estates of thousands of websites

Dozens or hundreds of Content management platforms

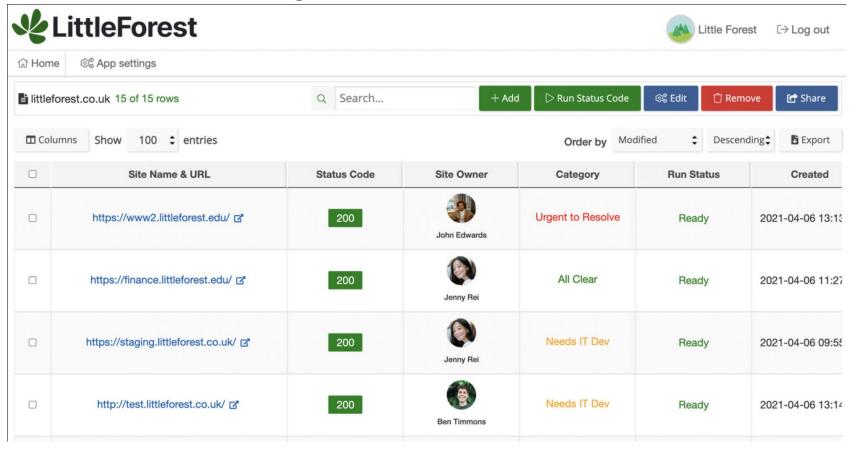
Unclear ownership of domains, sites, pages, assets

Staying compliant with regulations and brand standards

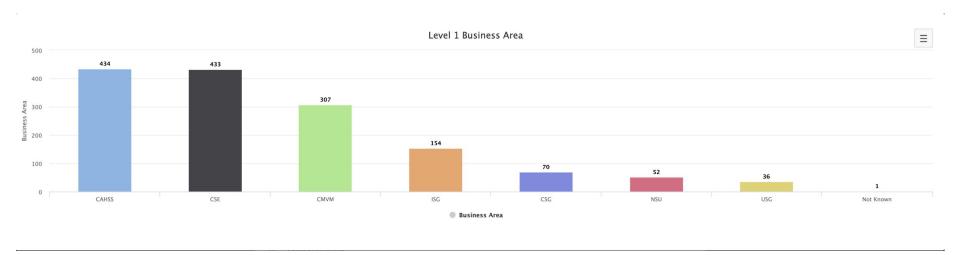
Poor customer experiences due to low quality and fragmentation

A quick look at some of the solutions we are building

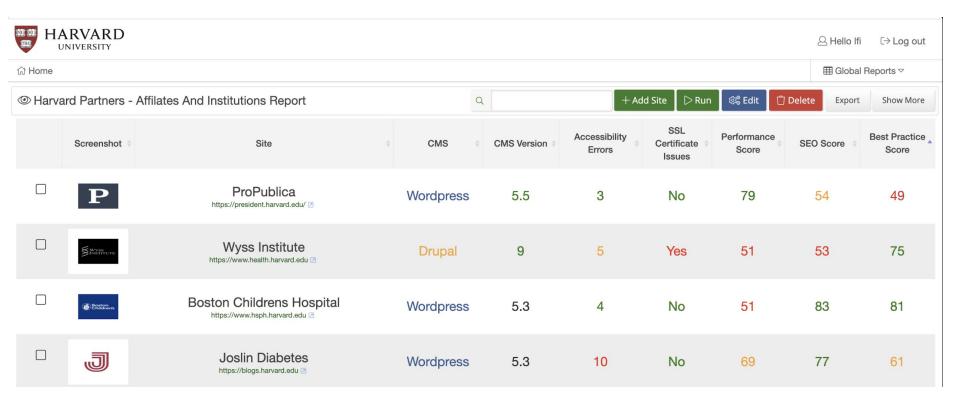
Site owners and being Social



Visualising domains by Business area



Affiliates and Institute Report



Content Policies report

Security & Brand

Report Copyright Infringement Report Security Issue

Trademark Notice

Website

Accessibility Digital Accessibility

Privacy Statement

Get In Touch

Contact Harvard Maps & Directions

Jobs

HARVARD UNIVERSITY



© 2021 The President and Fellows of Harvard College

Facebook

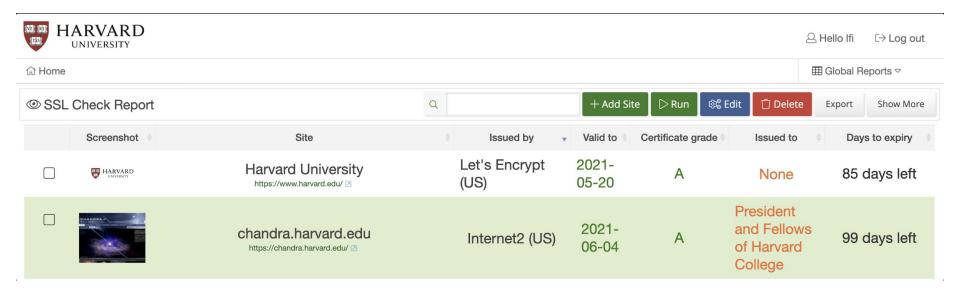
Twitter Instagram

YouTube

Content Policies report



SSL Certificate Checks



Dealing with Redirects and Timeouts

| Site Name & URL | Screenshot | Status Code | Page Title |
|--|--|-------------|---------------------|
| arthur.harvard.edu ⊡ | No Image | Timeout | - |
| college.harvard.edu/ ぴ | Fred and and | 200 | Harvard College H |
| oue.fas.harvard.edu/ 갑 | The American Control | 200 | Office of Undergra |
| pfoho.harvard.edu/pf oho ☑* | The state of the s | 302 200 | Pforzheimer House |
| adamshouse.harvard. edu/adamshouse ☑* | Allow times Allow | 302 200 | Adams House |
| fap.fas.harvard.edu/f ap ☑ੈ | FRSTYEAR ARTS FROGRAM | 302 200 | Harvard First-Year |

Version history of changes

| € Domain | ு Sub-domains | ☑ Changed | + New | Deleted |
|------------------|---------------|-----------|-------|---------|
| TEST harvard.edu | 24 | 24 | 29 | 5 |
| harvard.edu | 25000 | 103 | 25000 | 0 |

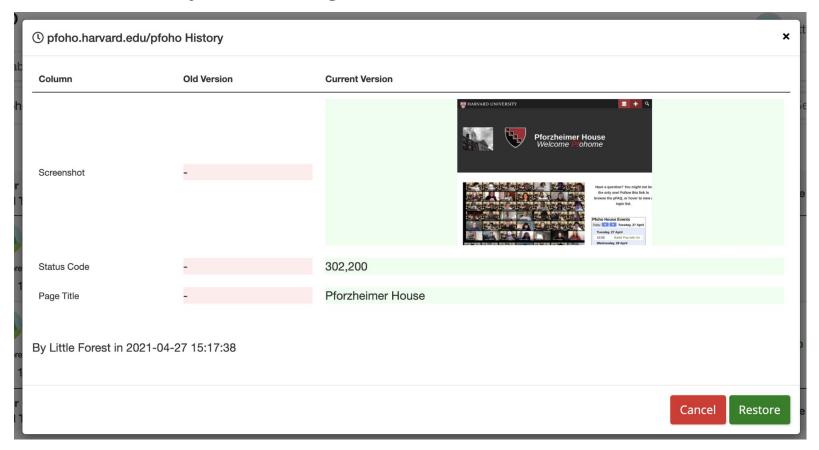
Version history of changes

5) https://arboretum.harvard.edu/ History

Show 10 \$ entries

| User Date and Time | Change | Site Name & URL | Restore this version |
|---------------------------------------|---|--------------------------------|----------------------|
| Little Forest 27 Apr 2021 15:15:23 | Variable https://arboretum.harvard.edu/ Modified | https://arboretum.harvard.edu/ | 5 |
| Little Forest 22 Apr 2021 14:13:45 | Variable https://arboretum.harvard.edu/ Modified | https://arboretum.harvard.edu/ | 'D |
| Little Forest 22 Apr 2021 13:25:48 | Variable https://arboretum.harvard.edu/ Modified | https://arboretum.harvard.edu/ | 5 |
| Little Forest 19 Apr 2021 22:36:45 | Variable https://arboretum.harvard.edu/ Modified | https://arboretum.harvard.edu/ | 5 |

Version history of changes



Reporting on Chrome Privacy warnings

Reporting on Chrome Privacy warnings



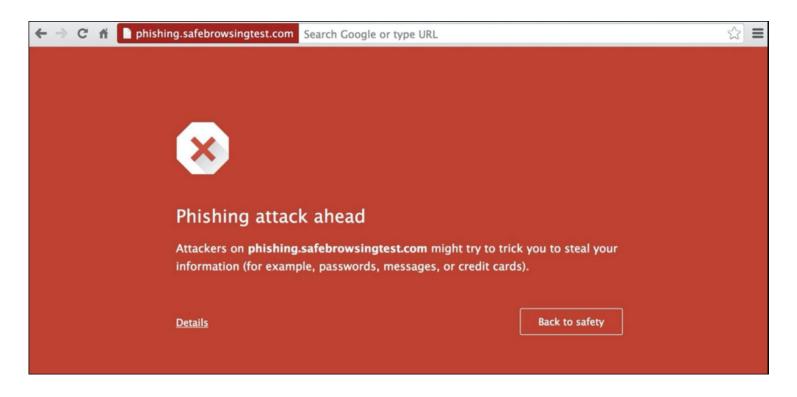
Your connection is not private

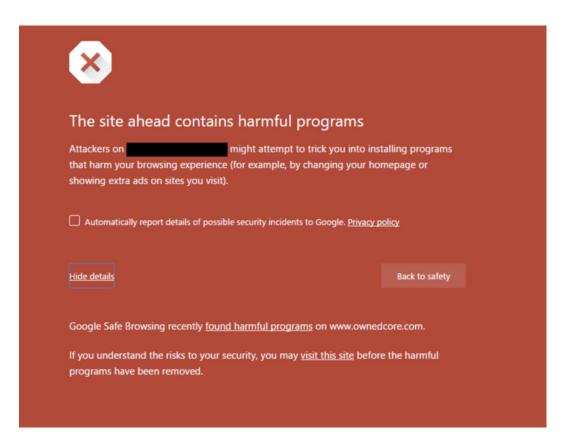
Attackers might be trying to steal your information from (for example, passwords, messages, or credit cards). NET::ERR_CERT_COMMON_NAME_INVALID

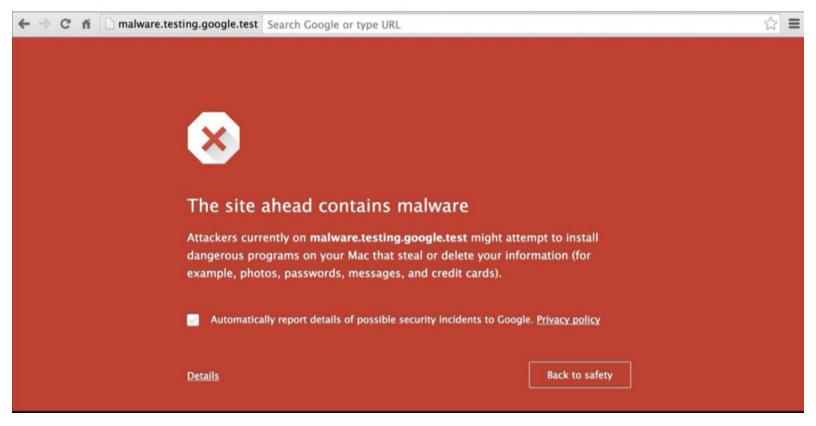
ADVANCED

Back to safety









Reporting on Chrome Privacy warnings



Important learnings in our journey

- 1. A central team cannot manage a Web Registry entirely themselves, they must be the owners and then involve many business units to help for this we create specific "views"
- 2. The service must create Rules to automatically categorise URLs based on patterns e.g "one.maths.ox.ac.uk" belongs to the "Maths" department
- 3. We include an "Unassigned" list which all business owners can review to see if any of their sites are in this category

Benefits of your Domain Discovery platform

- 1. Stay informed and in control of your entire web estate
- 2. Understand quality levels and Accessibility of all websites
- 3. Monitor customer experience by eliminating rogue sites
- 4. Save time via automation and monitoring changes for you
- 5. Agree ownership of sites within your organisation
- 6. Improve communication and control across your digital organisation

We offer a **free** Domain Discovery report for Boye & Company members

Can your organisation or a client benefit from this?

Get in touch :)

Thank you



Gavin Colborne

@gavincolborne

Managing Director of Little Forest @thelittleforest providing Digital Governance and Accessibility Reporting for large web estates.

O London S littleforest.co.uk Joined June 2009