



BOYE & CO



2toLEAD



Copilot

How Work Changes With AI & Copilots

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Thu., September 28, 2023

9:00 AM (EST)



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Speaker & Author

Super Friendly 😊

My Twitter is [@RHarbridge](#), I'm super friendly & proud to work at [@2toLead](#).

Agenda

Navigating This Major Change

Examples Of How Work Changes With AI

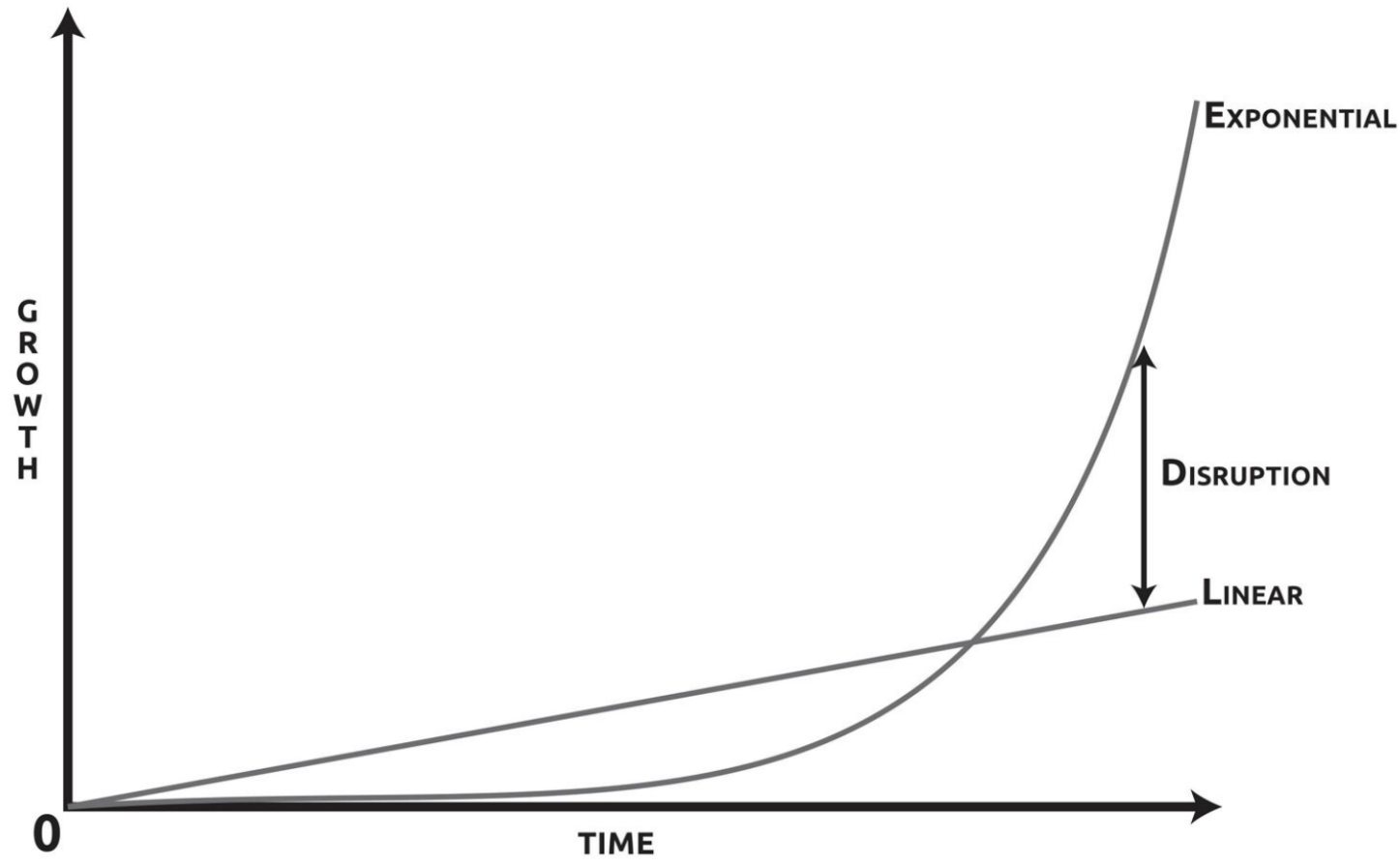
Considerations For Tomorrow

The Executive Discussion



It is imperative that AI be led and owned by the business. It is too important to be left in the hands of technologists alone. This is not a linear technology.

LINEAR VS. EXPONENTIAL

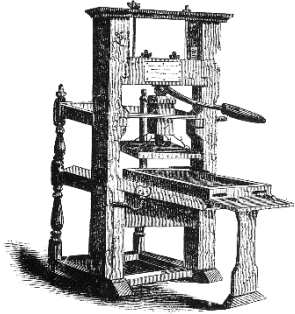


AI Is A Major Transformative Technology For Employee Experience



AI change will be measured in years, not decades or generations. It's a bigger change and faster.

**New Work:
Printing**



This Led To:
The Spread Of
Societal Literacy

**New Work:
Standard Docs**



This Led To:
The Spread Of
Systematic
Management

**New Work:
eDocs**



This Led To:
The Spread Of
Information
Management

**New Work:
Websites**



This Led To:
The Removal Of
Communication
Barriers

**New Work:
Apps**



This Led To:
The Removal Of
Presence & Access
Barriers

**New Work:
Perspective?**



This Led To:
The Removal Of Skill
Barriers & Spread
Of Hyper-
Personalization

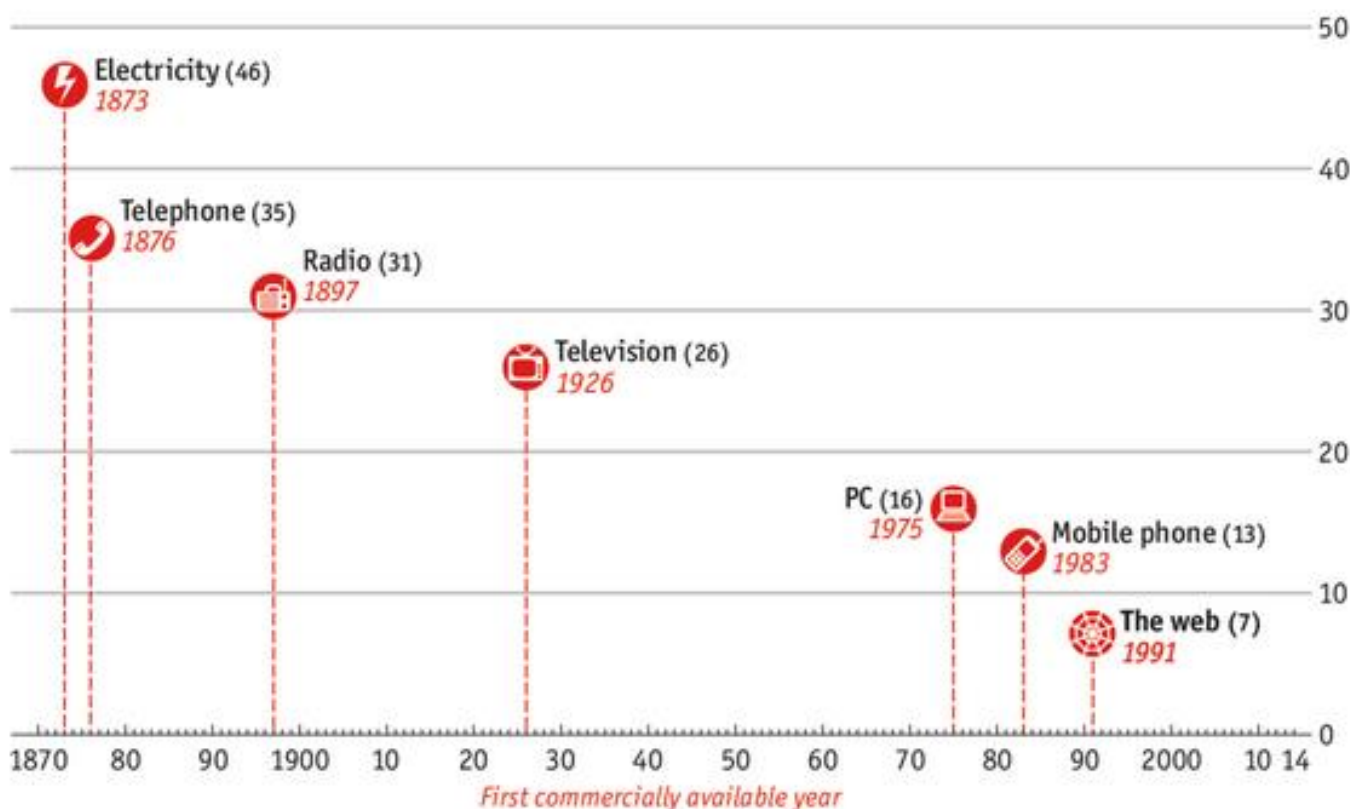
Business Mapping & Adoption



In less than one year at least a third say that their organizations already use generative AI in at least one business function; high performers deploy it in multiple business functions.

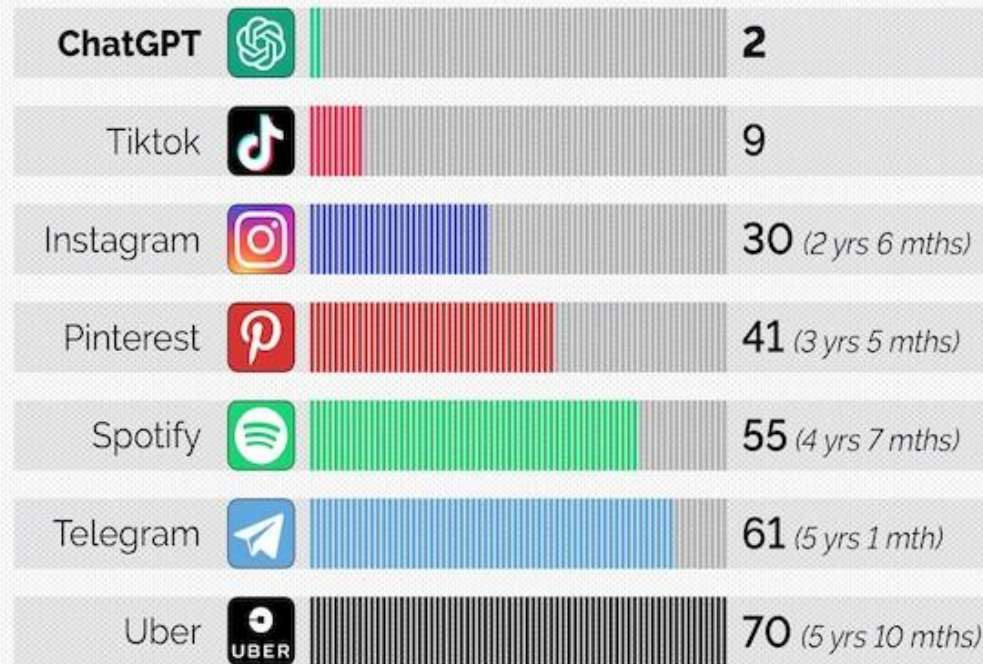
Technology adoption

Years until used by one-quarter of American population



Source: Singularity.com

Economist.com/graphicdetail



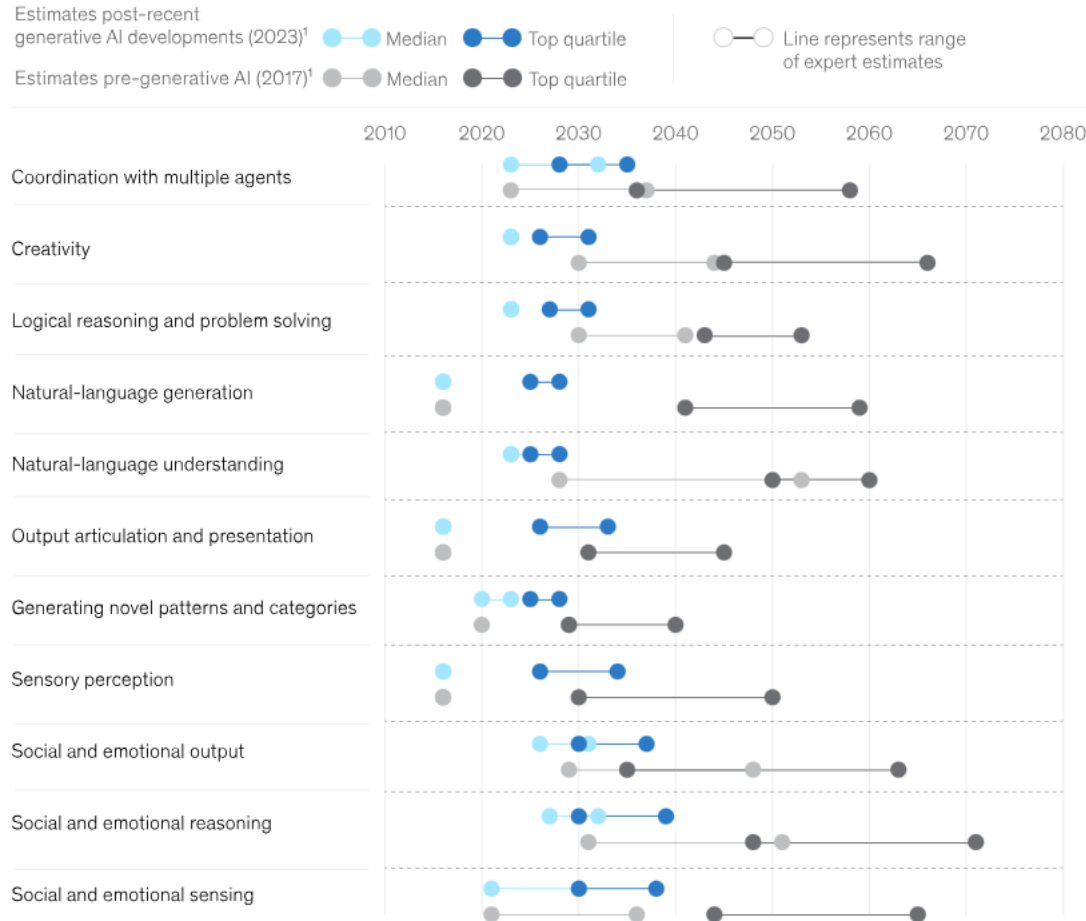
Pew Research found 14% have used it in May 2023. Based on continued growth and current insights it is likely to be used by one-quarter of American's in less than 1 or 2 years.

Innovations In AI Are Continuing



While generative AI developments are the most important today, overall, we are seeing continual adjustments in predictions for when human or greater than human performance will be achievable.

Technical capabilities, level of human performance achievable by technology



With Generative AI predictions shifted by decades.

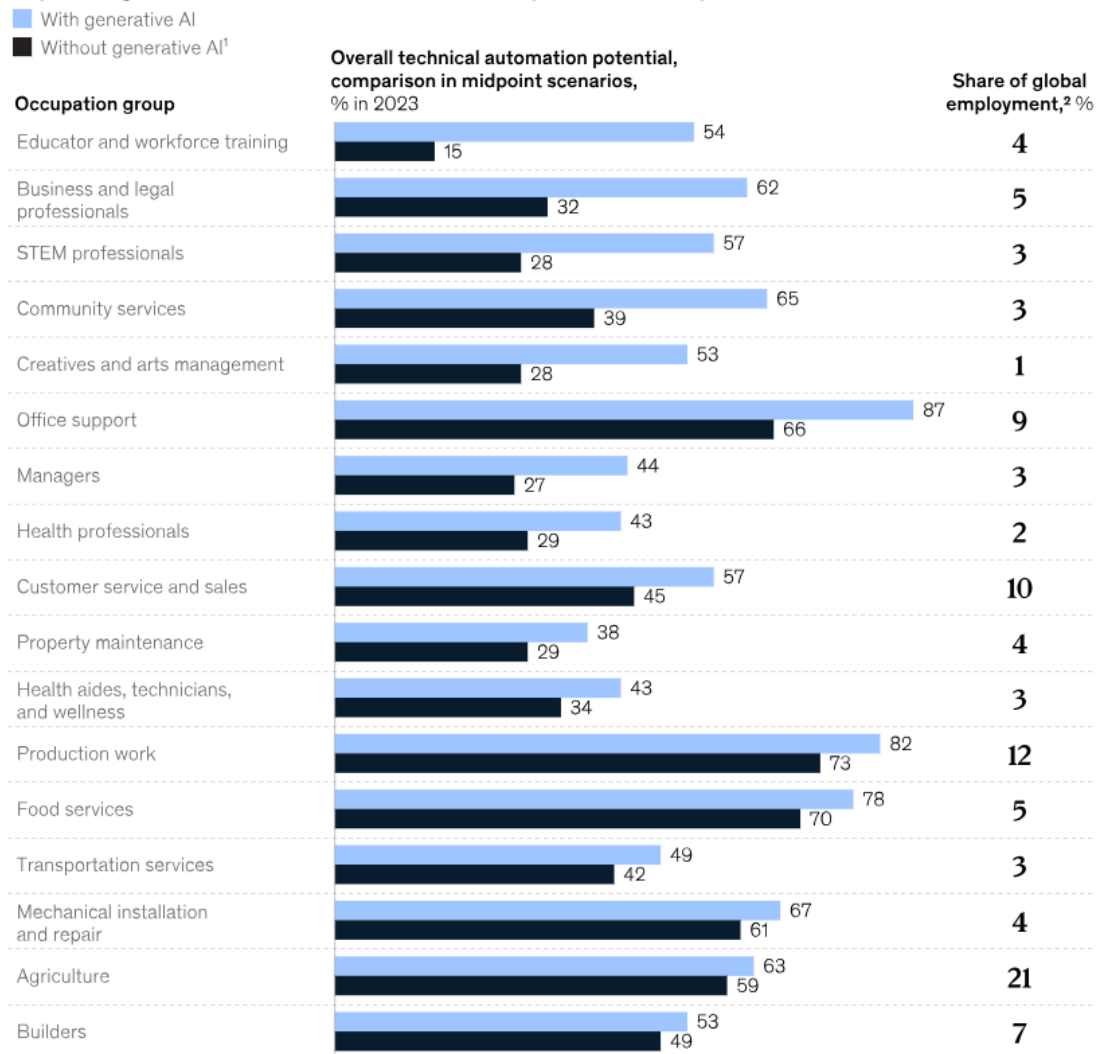
¹Comparison made on the business-related tasks required from human workers. Please refer to technical appendix for detailed view of performance rating methodology.
Source: McKinsey Global Institute occupation database; McKinsey analysis

AI's Recent Innovation Impact Accelerated Automation Potential

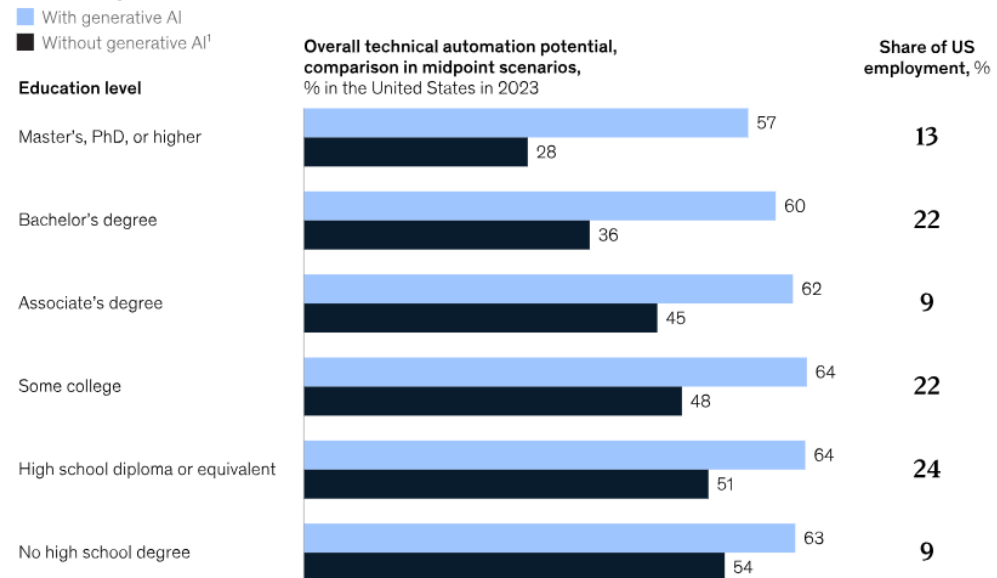


We now see a much greater opportunity for near term automation of higher education level impact and more decision making and collaboration impact potential.

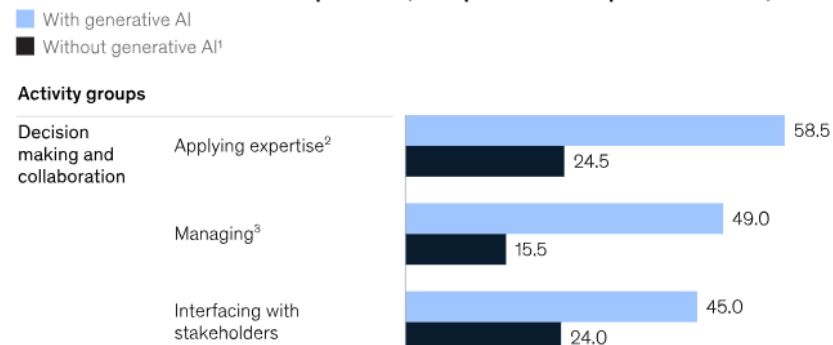
Impact of generative AI on technical automation potential in midpoint scenario, 2023



Impact of generative AI on technical automation potential in midpoint scenario, 2023



Overall technical automation potential, comparison in midpoint scenarios, % in 2023

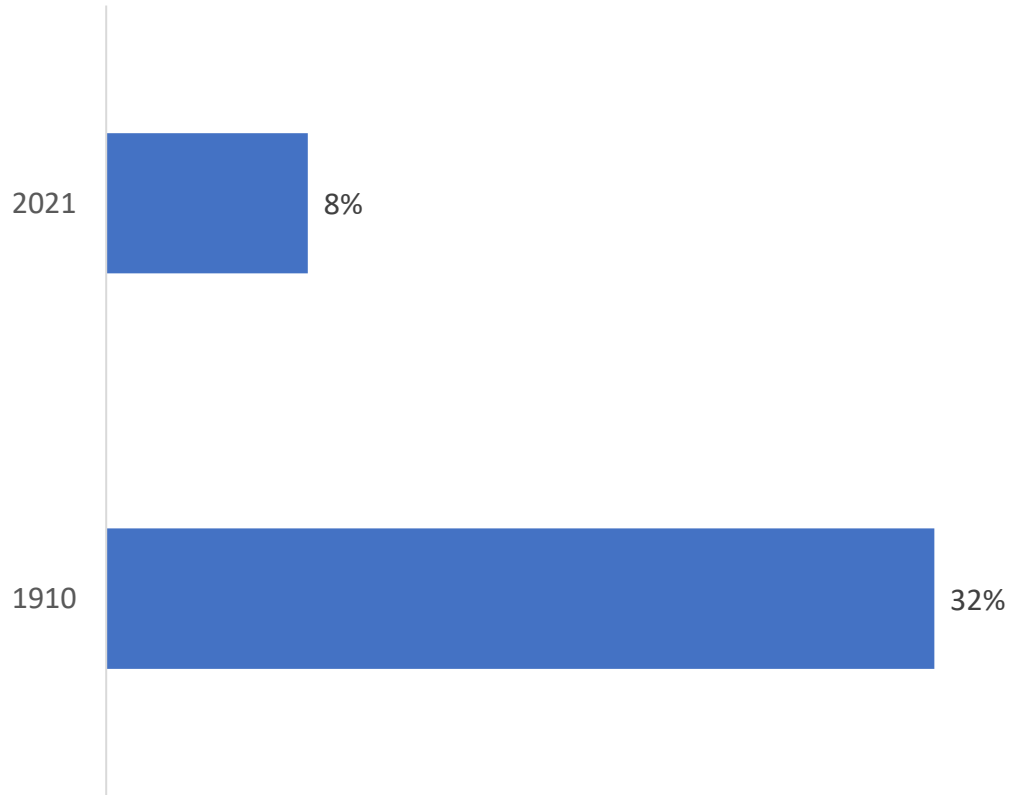


AI's Recent Innovation Impact Accelerated Automation Potential

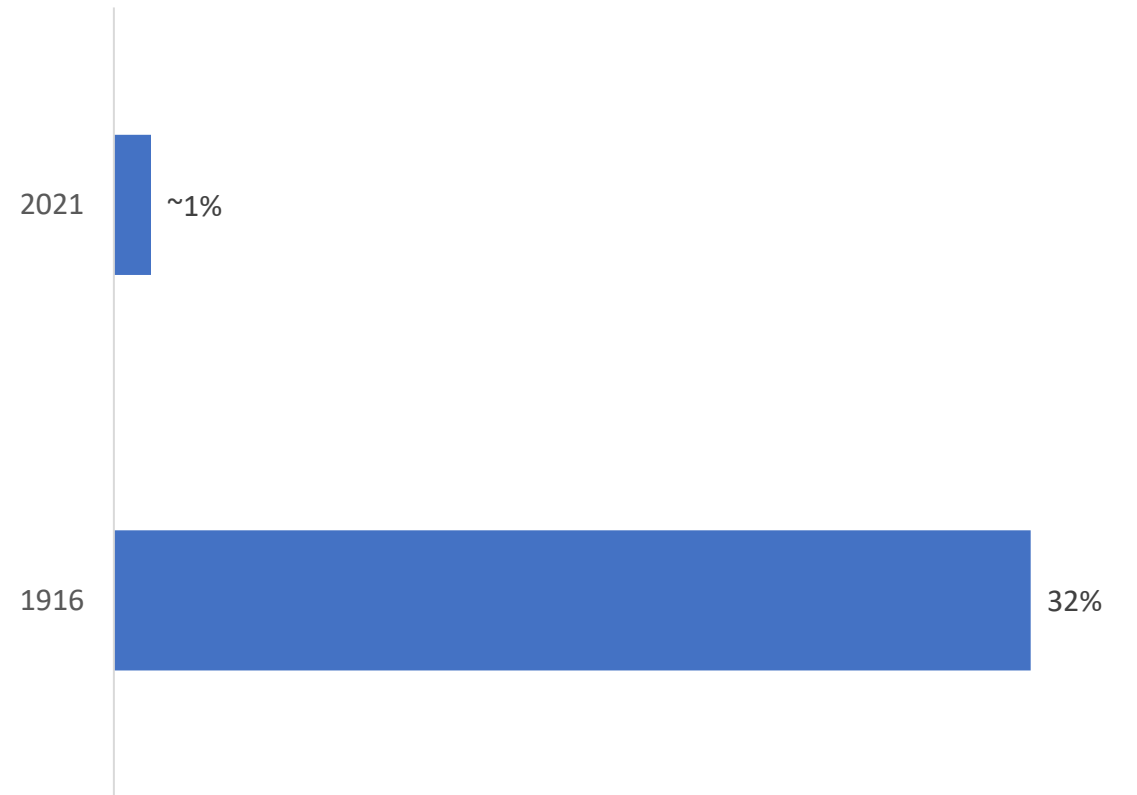


Share of jobs in the U.S. over time have shifted with each major technological innovation.

Share of U.S. Jobs: Manufacturing



Share of U.S. Jobs: Families Living on Farms

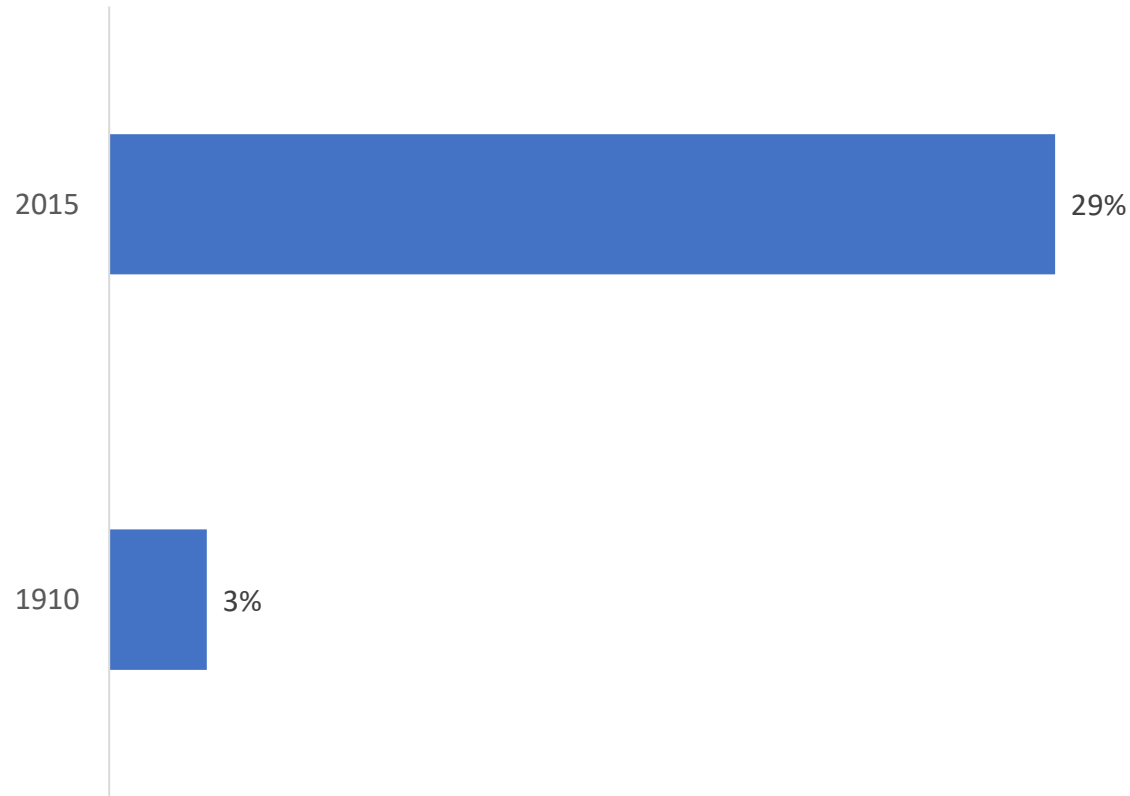


AI's Recent Innovation Impact Accelerated Automation Potential



Share of jobs in the U.S. over time have shifted with each major technological innovation.

Share of U.S. Jobs: "Other" Professional Services

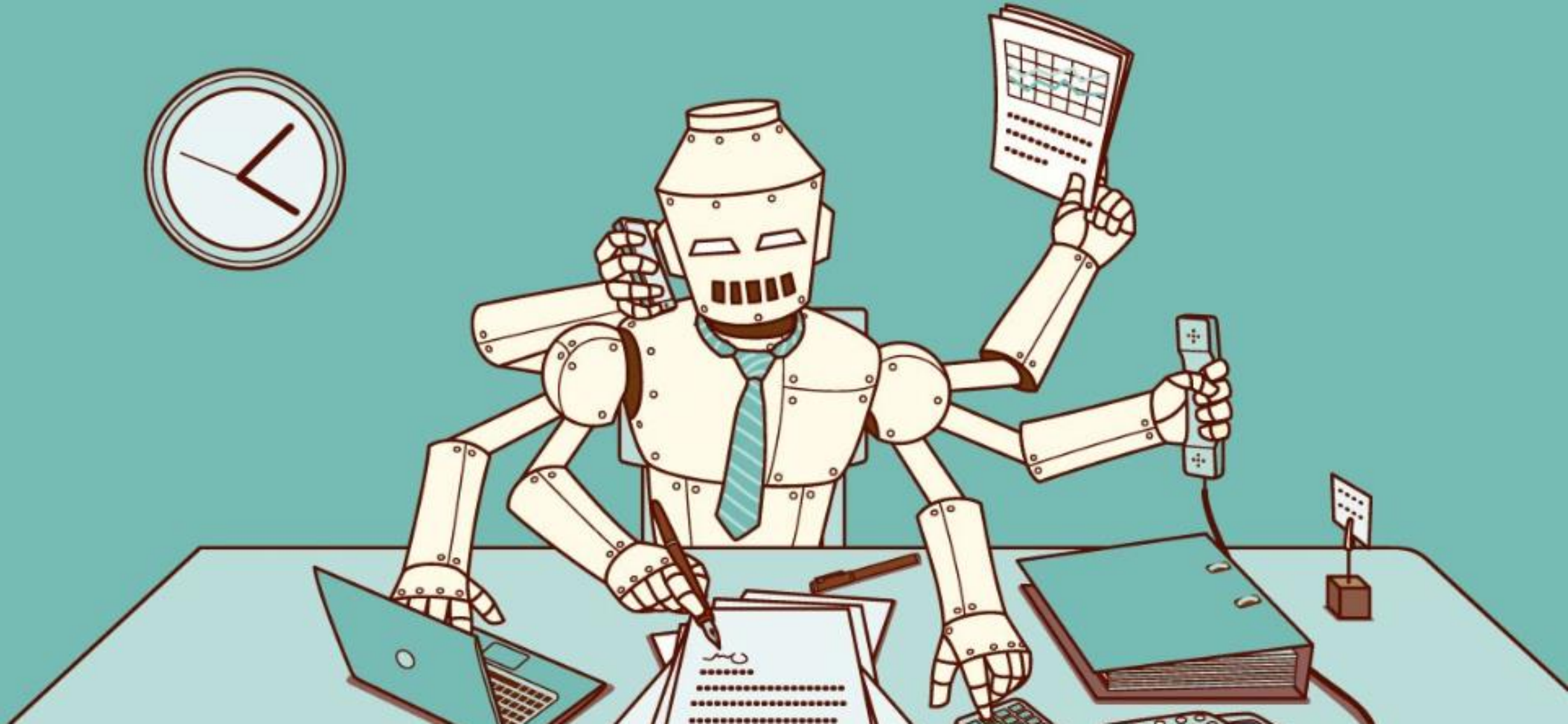


+ Consider Educational Services: From 3.5% to 9.7%

AI Is Not Going To Take Your Job, People Who Use AI Will Take Your Job



Get familiar with disruptive technologies and learn how they can be a tool.



It's All About Working Better Together

Not against each other, not instead of each other, but together.

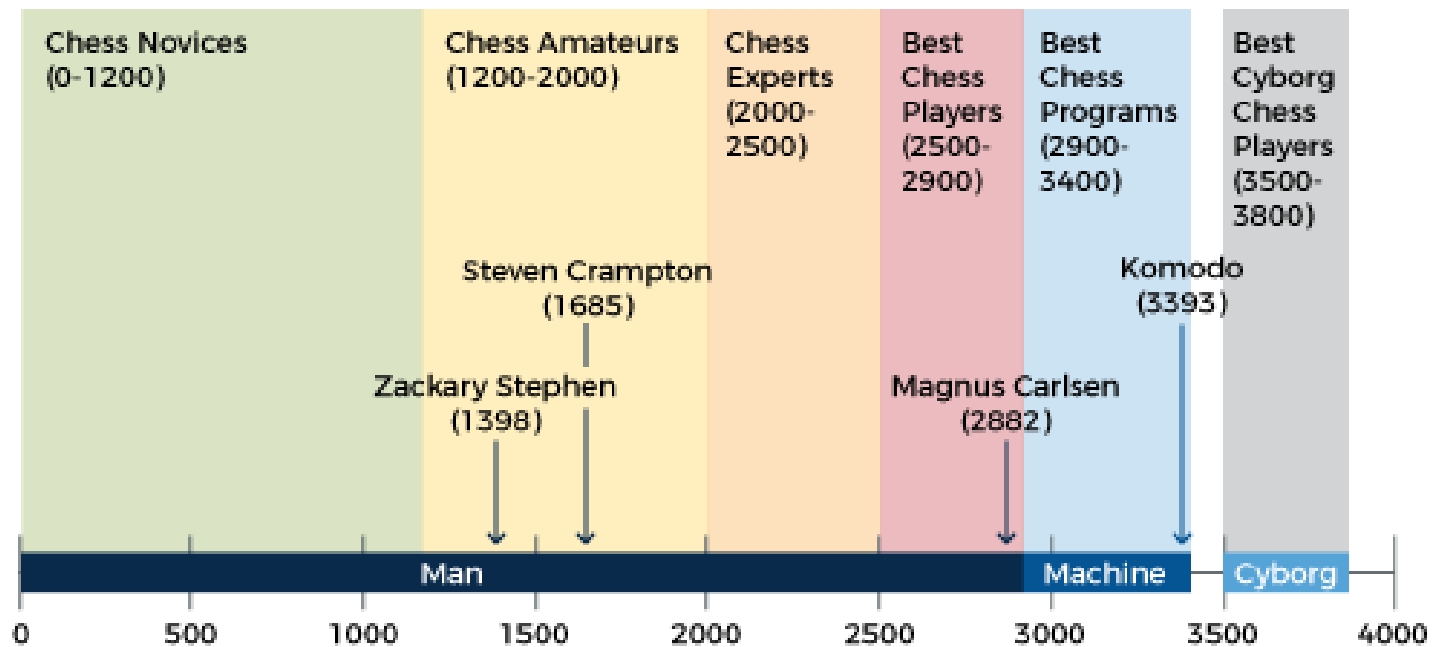


It's All About Working Better Together



Not against each other, not instead of each other, but together.

ELO RATING SCORES OF MAN VS. MACHINE VS. CYBORG



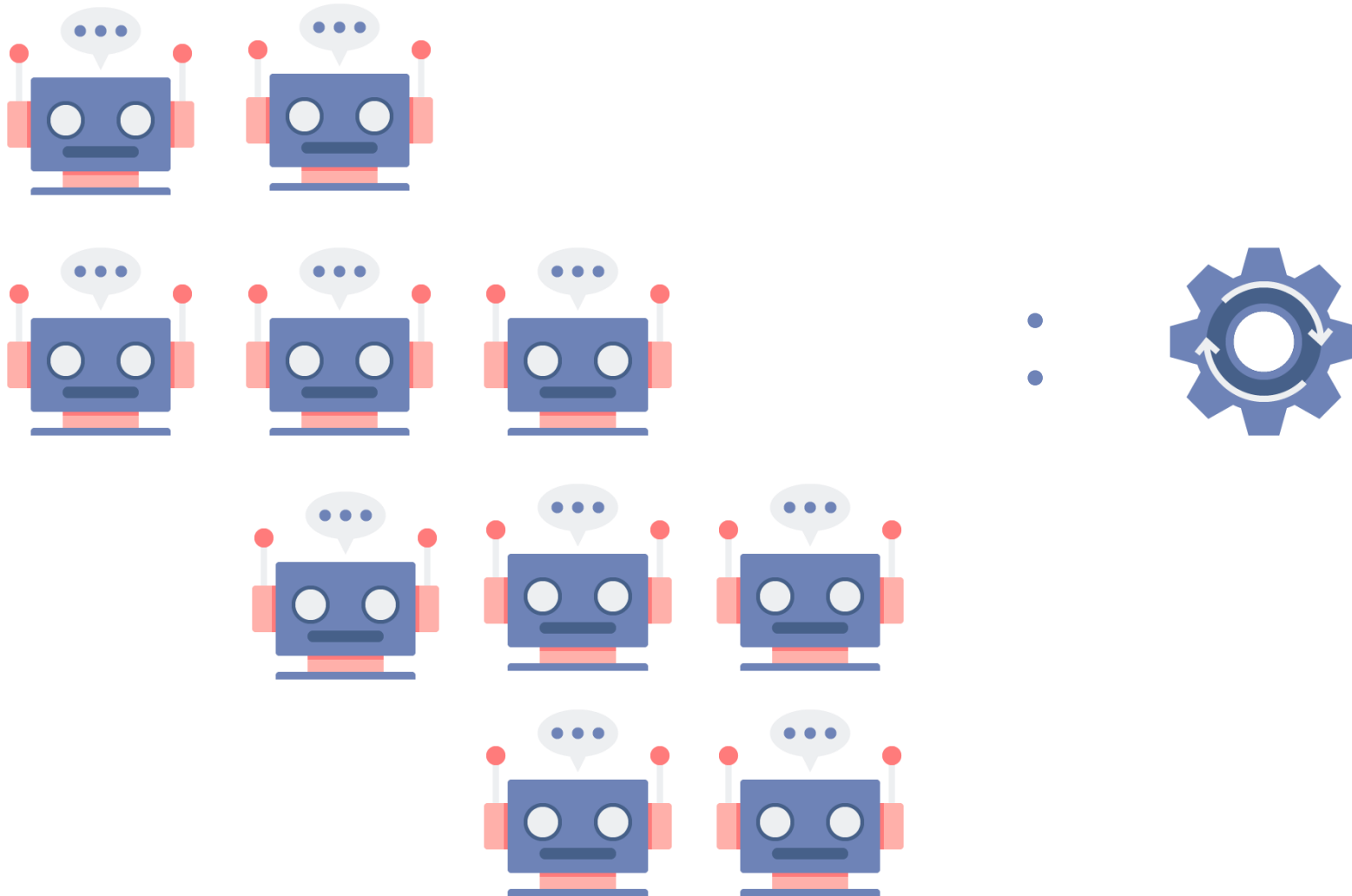
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5x more financial value out of AI with a focus on collaboration than companies who use AI to only replace people.

Success With AI In Communications Is About Collaborating With AI



For every one automation opportunity inside an organization there are 10+ more AI collaboration opportunities. *Collaboration with AI can be hard, but with the help of others it can be easier.*



AI Today Is Both Exhilarating & Terrifying

The stakes in early days with AI are lower. So it's important to embrace and learn sooner.

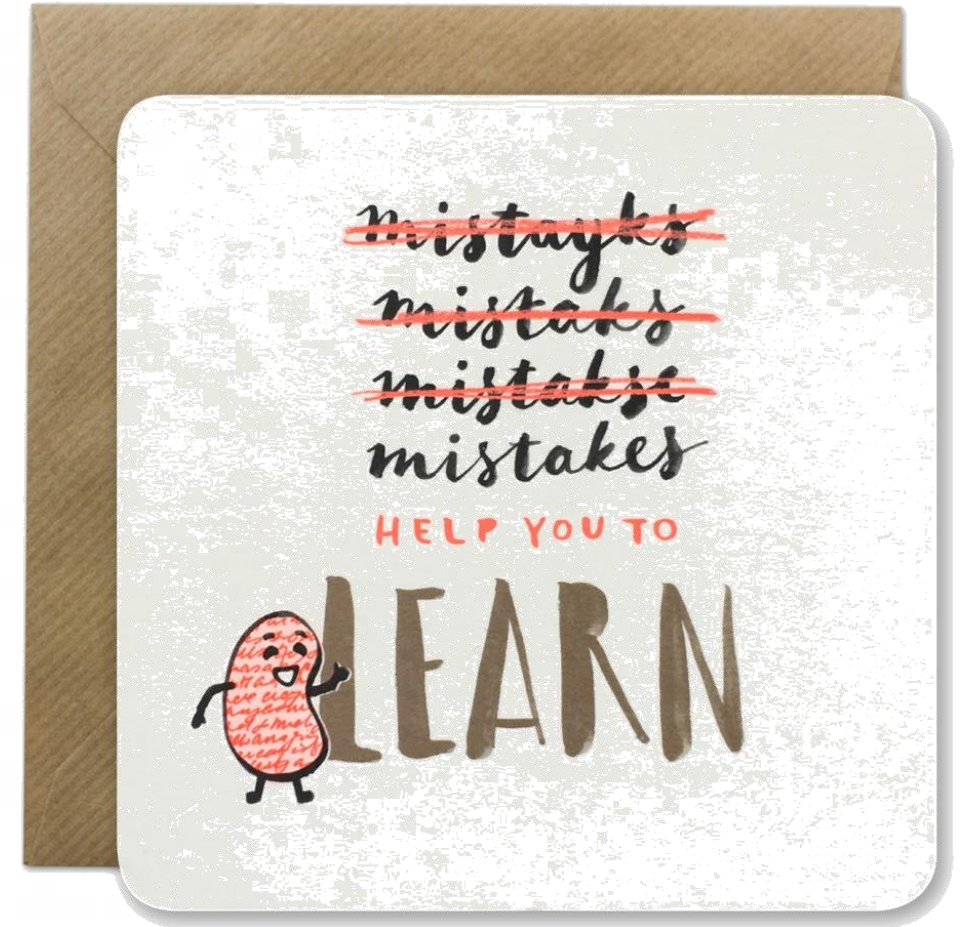
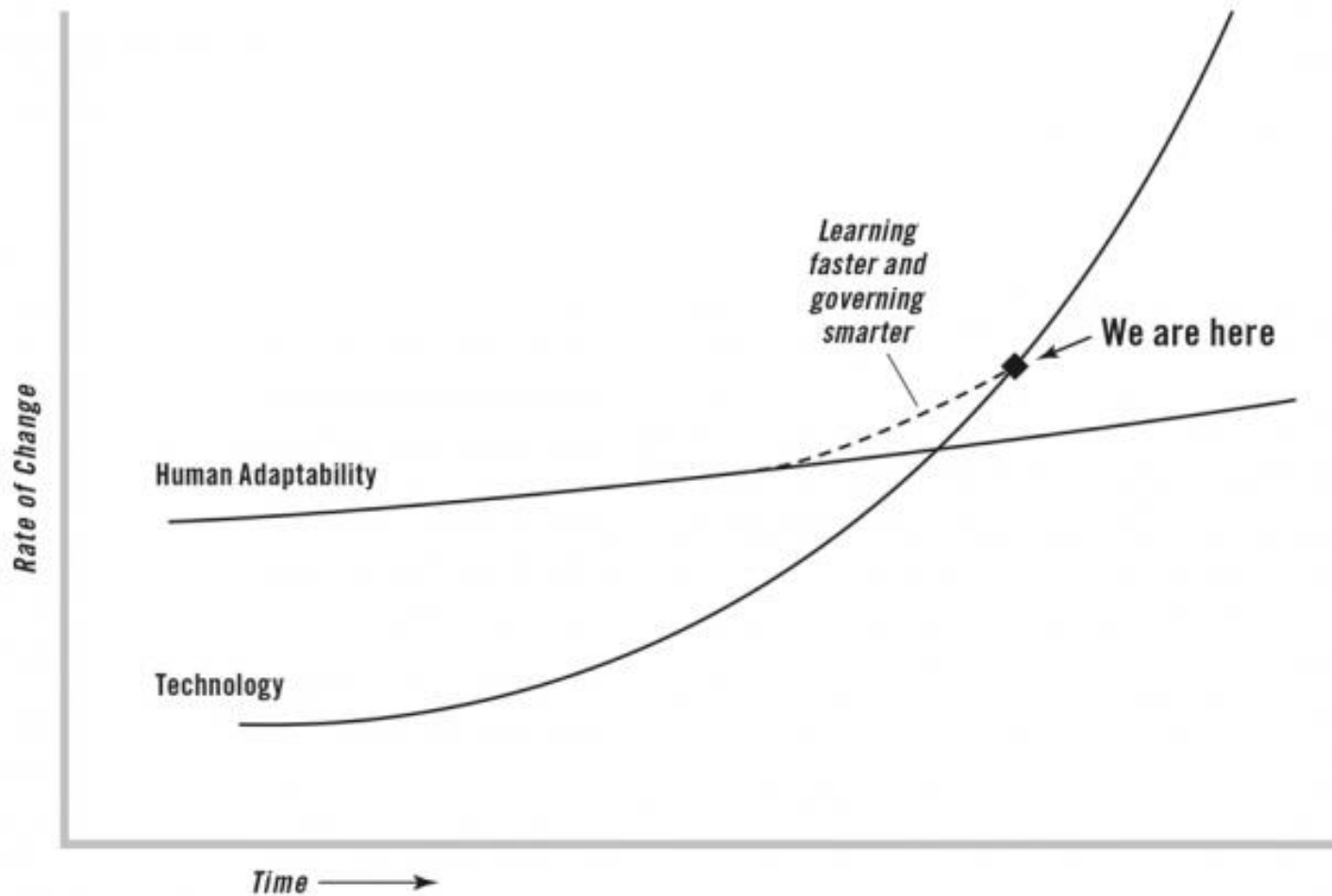


Image Source: Thomas Friedman, 2017

AI is changing business, but if we **embrace it sooner**, and focus on **collaborating with AI** we will be better off and so will our organizations.

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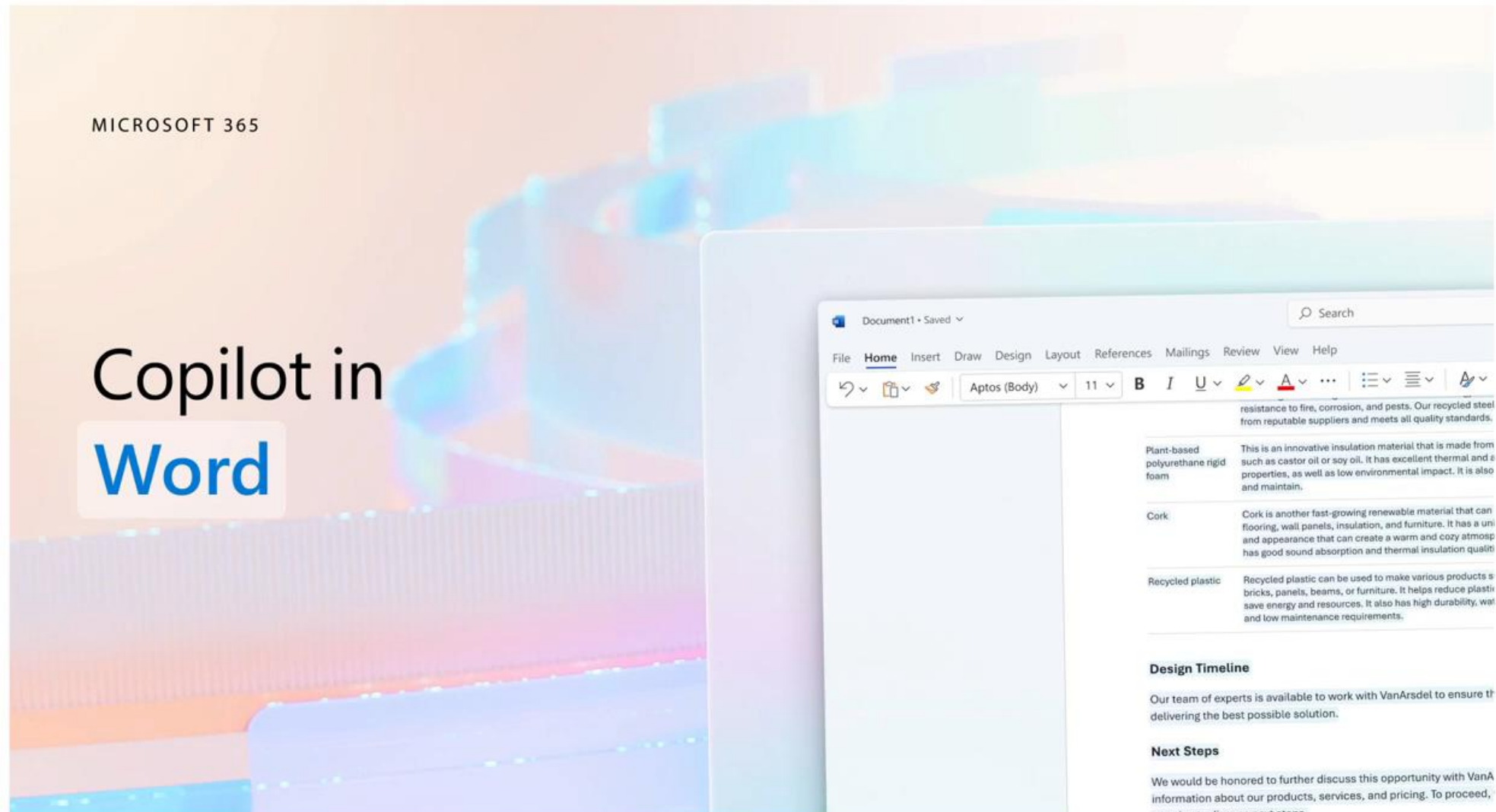
Examples Of How Work Changes With AI

Considerations For Tomorrow

How We Create & Edit Business Documents Is Changing



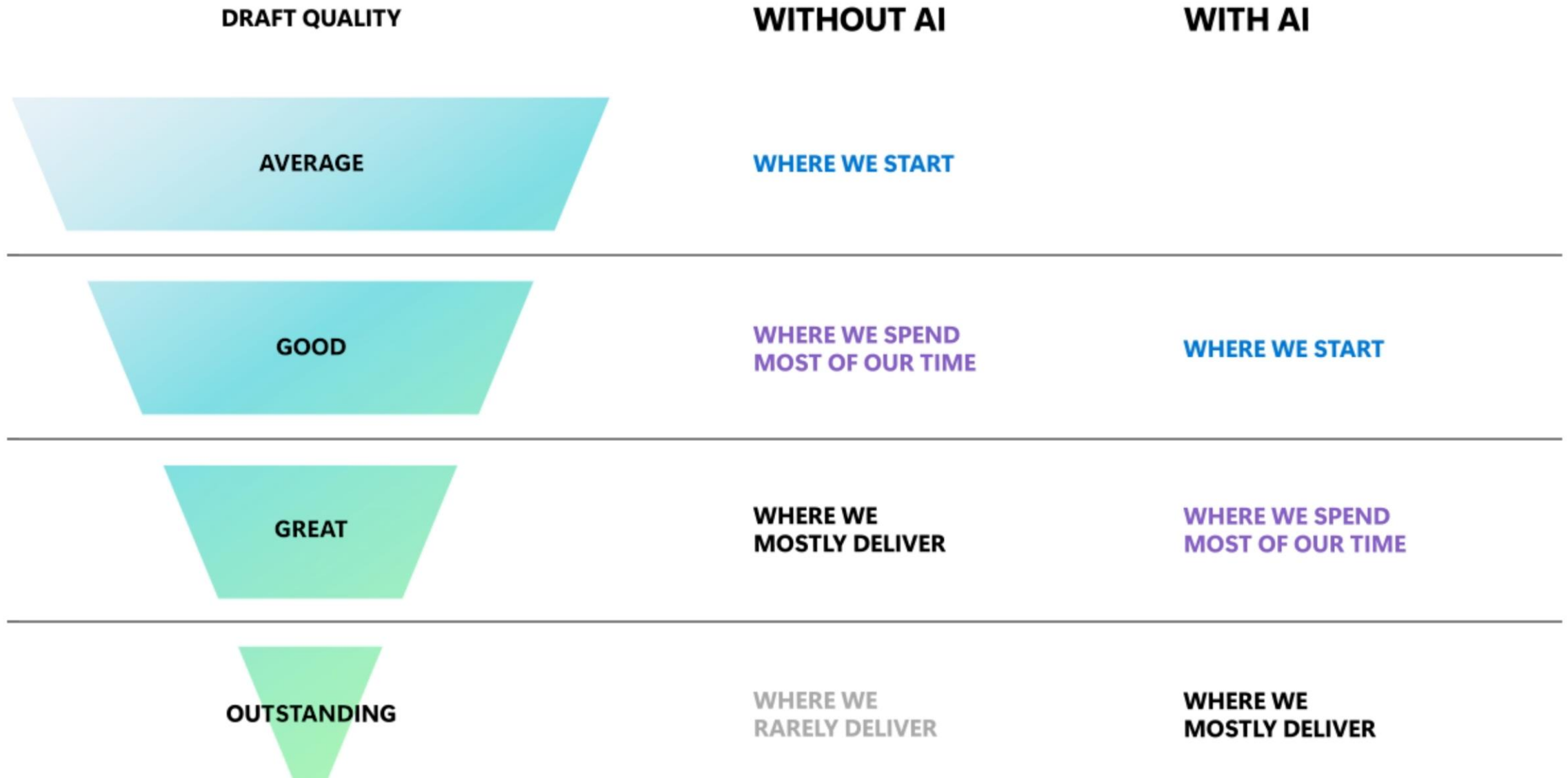
When combined together humans and AI can lead to not just faster and more skilled generation of communication through collaboration with AI, but better quality results.



It's Not About More Content, But Better Content



We accelerate our start, and we get integrated assistance on how to drive from good past great.



How We Access, Share & Amplify Business Documents Is Changing



When combined together humans and AI can create more effective forms of content, maintain that content more easily, and enable greater reach, access and insight.

Welcome to SharePoint, Kat!

Create, publish, manage, and collaborate on your content like a pro.

Create with Copilot + Create new

Choose from a range of inspiring templates

Popular Announcements Department Project management Event management Onboarding Training

Meet the team Page

Employee handbook Page

Product launch News post

Day of caring Viva Amplify campaign

Employee network Site

Event page Site

Project page

Your pages

Recent Drafts Published

Search by keyword

Name	Status	Modified	Owned by	Activity
Q4 Design Update Relecloud Home	Published	5h ago	Ashley McCarthy	You edited this
Easy ways to promote accessibility Product @ Relecloud	Draft	7h ago	Aadi Kapoor	Jane Cooper mentioned you
Meet the future of Relecloud design Product @ Relecloud	Draft	Yesterday	Katri Ahokas	Katri Ahokas shared a draft
Behind the scenes: How Relecloud... Relecloud AI	Published	Yesterday	Carlos Slattery	Aadi Kapoor edited this
Finance department readout. Relecloud - Finance	Draft	Tue at 2:30 PM	Chris Naidoo	You opened this
AI Marketing campaign. Relecloud AI	Draft	Mon at 9:30 AM	Kevin Sturgis	You opened this

Insights

Last published

Q4 Design Update
Published 5 days ago

Page performance

Last 7 days

Good job! Your page just crossed thousand views.

Total views	Unique viewers
1023	850
-5%	+7%

Likes	Comments
400	16
+3%	-3%

Collaboration activity

How We Access, Share & Amplify Business Documents Is Changing



When combined together humans and AI can create more effective forms of content, maintain that content more easily, and enable greater reach, access and insight.

The screenshot shows a SharePoint page for 'Relecloud Onboarding'. The main content area features a large image of a smiling woman holding a red heart, with the text 'Welcome to Relecloud!' and a quote from Patti Fernandez, President. The Copilot AI assistant panel on the right provides a summary of the site's content, including a list of pages and offers to apply an indigo color theme or draft a new post.

RELECLOUD SharePoint

Search

Relecloud Onboarding Home Get started About Relecloud Culture Who does what

Site label Not following Share English

Undo Translations Authoring tools Copilot Preview Page details

Private draft Share Publish

Welcome to Relecloud!

"We strive to create a workplace that is engaging and encourages team collaboration. We look forward to adding your new voice and talents as we provide great service to our customers."

Patti Fernandez
President

About Relecloud

Copilot

company logo, including the Employee Onboarding Guide, and add a personal welcome message from Patti Fernandez on the first page.

I've created the employee onboarding site for product managers. Remember to review the content.

The site includes the following pages:

1. Home
2. Getting Started
3. About Relecloud
4. Our Culture
5. Who Does What

Is there anything else you need?

All generated content may be incorrect.

1 reference

Apply indigo color theme to the site

I've changed the color theme to indigo.

Keep Regenerate

All generated content may be incorrect.

Add an FAQ page Draft a news post

Describe the site you'd like to create, and Copilot will help you get started.

How We Engage & Personalize Messaging & Experiences Is Changing



AI can be used to generate media whether it be images or video, and even avatars with increasing accuracy, believability, and effectiveness.



By 2025, AI avatars leveraging text-to-video using generative AI technology will support 70% of digital and marketing communications from less than 5% in 2022. - [ChatGPT Urgency for Advancing Generative AI \(gartner\)](#)

AI Is Making Video Editing More Accessible & Faster



We are only at the start of AI editing; it will make video far more accessible to far more people. If you can create near real time video responses think of how that changes digital social spaces.

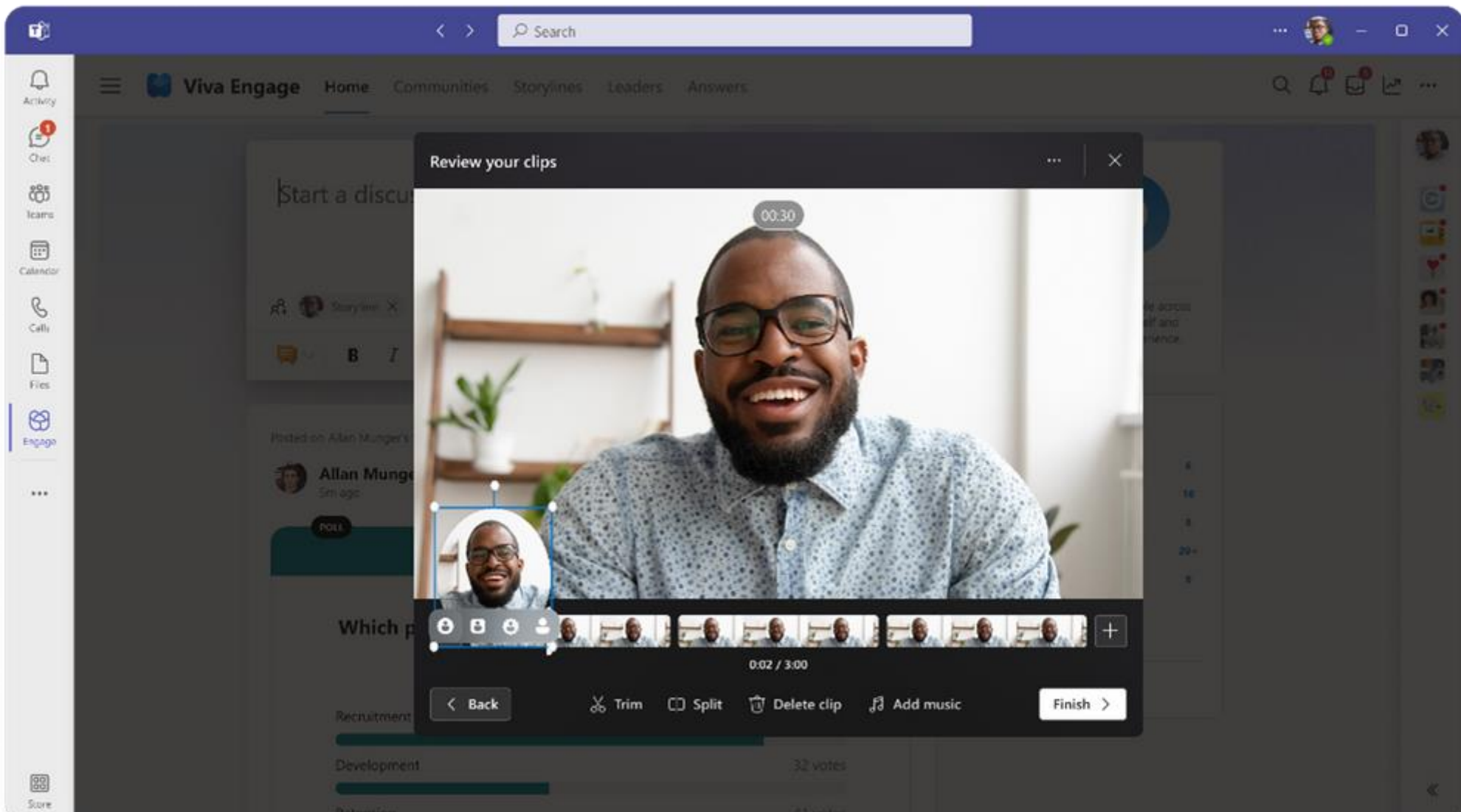
The image displays several overlapping windows from a video editing application:

- Transcript Panel (Top Left):** Shows a transcript for a video titled "Sundance". It lists three speakers with their respective time ranges. Speaker 2's dialogue is highlighted in blue and yellow, with a context menu open over it. The menu options are: Cut (Extract), Copy, Paste, Delete (Ripple), and Delete.
- Video Preview (Top Center):** Shows a man with long dreadlocks and a beard, wearing a grey shirt, sitting in a dimly lit room.
- Color Correction Panel (Top Right):** The "Lumetri Color" panel is visible, showing various sliders for "Basic Correction", "White Balance", "Tone", "Exposure", "Contrast", "Highlights", "Shadows", "Whites", and "Blacks". The "Auto" button is highlighted with a mouse cursor.
- Transition Menu (Bottom Center):** A list of transition options is shown, including Cross Dissolve, Dip to Black, Dip to White, Film Dissolve, Morph Cut (which is selected and highlighted), and Non-Additive Dissolve.
- Morph Cut Preview (Bottom Center):** A preview window shows a woman with blonde hair in a pink and black patterned top. A yellow vertical bar labeled "Morph Cut" is positioned between two frames of her, indicating the transition point. Below the video preview is a blue audio waveform.

How We Engage & Connect Is Changing



With built in tooling it's also easier to express more of yourself with easy editing (soon to be AI assisted) as you engage in "video conversation threads".



How We Learn & Improve Our Work Is Changing



It can be used before, during and after to improve how we communicate. Providing us insights, skills and the ability to listen, react and understand better as employees or communicators.

The screenshot displays the Microsoft Outlook interface. On the left, the navigation pane shows folders for 'Favorites' (Travel, Robin Counts, Contoso Marketing), 'All Accounts' (Inbox), 'Lucerne Publishing' (Inbox, Drafts, Sent, Archive), 'Groups' (Marketing, Engineering), and 'Junk Email', 'Outbox', 'Snoozed'. The main pane shows an inbox with several emails, including one from 'Mona Kane' about 'Virtual Planning' and another from 'Daisy Phillips' about 'Yoga Workshop'. The right pane shows an open email from 'Katri Ahokas' with the subject 'Delays on Fabrikam project'. The email body contains the following text:

Confidential

From: Katri Ahokas (k.ahokas@lucerne.com)

To: Lydia Bauer, Henry Brill, Mona Kane, Tenzin Laysa, John Doe, +3 more

Subject: Delays on Fabrikam project

Draft with Copilot

Coaching by Copilot

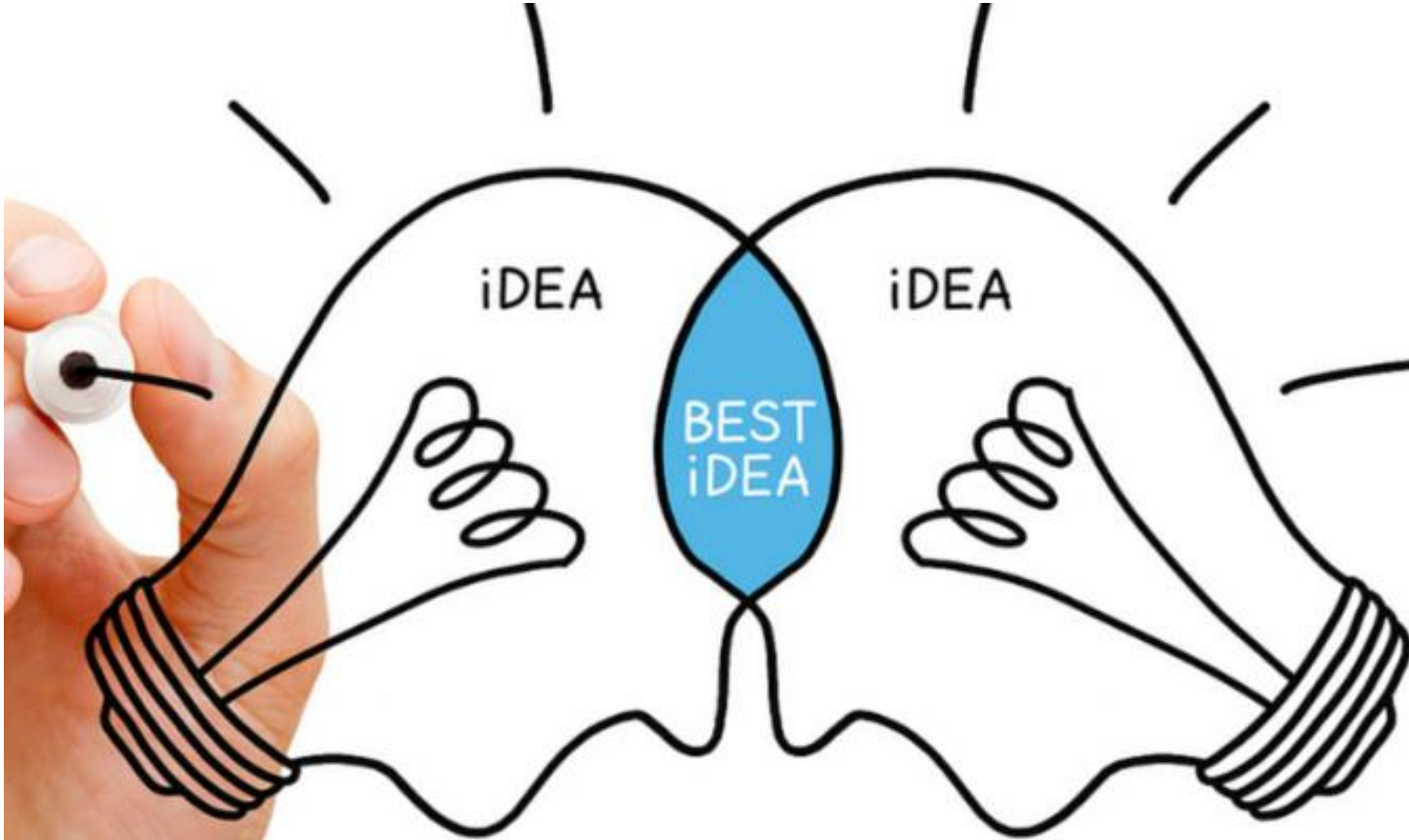
I'm reaching out to update you on the Fabrikam project. Due to some illnesses on the team the project is now about 2 weeks behind the original schedule. We'll need to meet with our contact, Rob, and go over the potential impacts of this delay. He's been touchy in the past when there have been unforeseen changes to projects, so we'll need to handle the conversation carefully.

I'd like to ask that you take the lead with communication on this delay. You've dealt with Rob a lot in the past and I think it's best if you take this on.

Best,
Katri

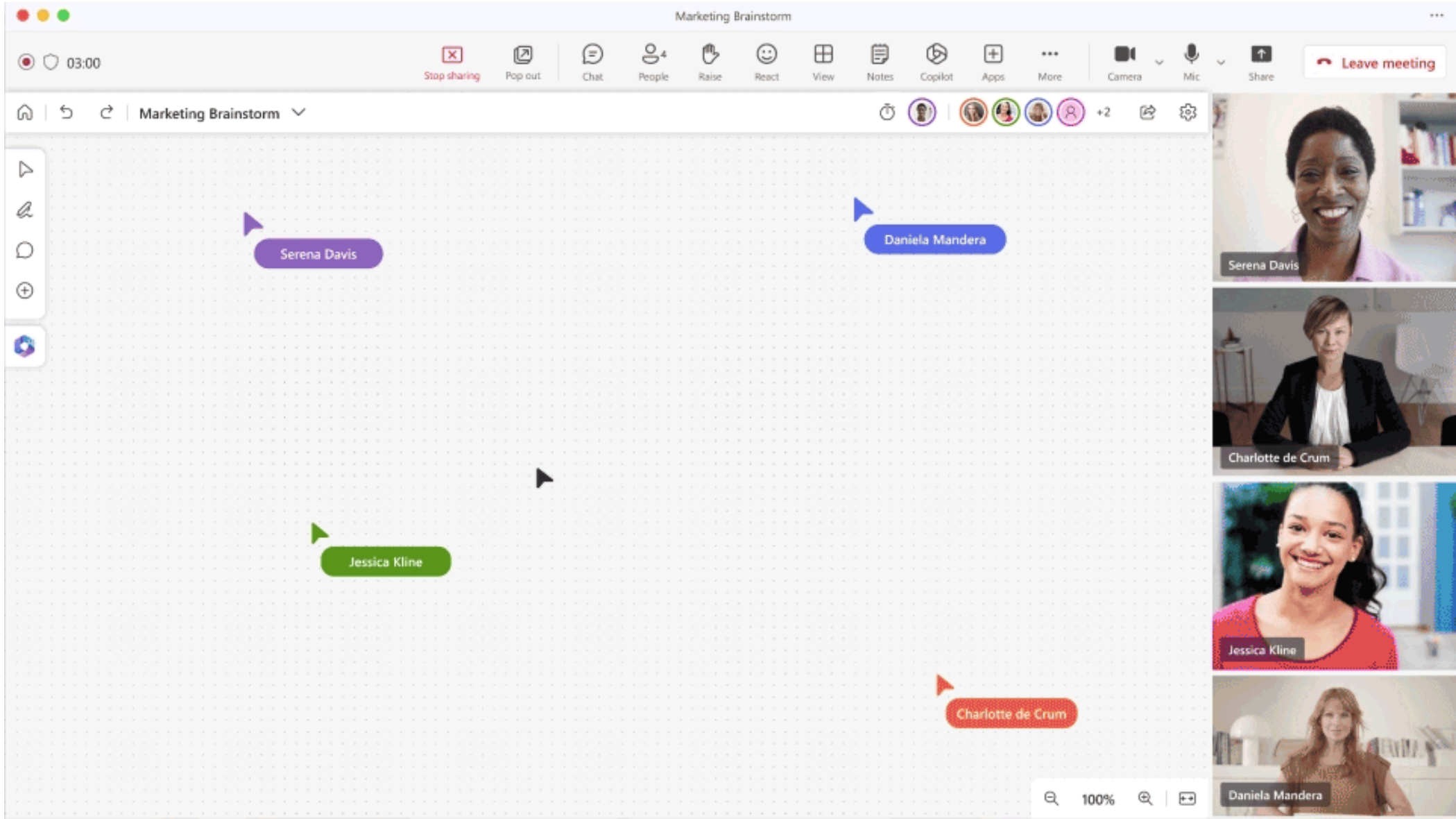
Before Collaboration Might Have Been $1 + 1 = 3$

In essence the whole is greater than the sum of its parts. This is because other people's capabilities amplify our own and together, we deliver higher quality and better results when we collaborate.



AI Is Making Collaboration Easier & More Valuable

The collaboration can range from ideation suggestions to sense making and summarization.



AI Is Making Collaboration Easier & More Valuable



The collaboration can range from ideation suggestions to sense making and summarization.

The screenshot shows a Microsoft Teams meeting interface. At the top, the meeting title is "Marketing Brainstorm". The top bar includes a timer at 03:00 and various controls like "Stop sharing", "Pop out", "Chat", "People", "Raise", "React", "View", "Notes", "Copilot", "Apps", "More", "Camera", "Mic", "Share", and "Leave meeting".

Below the top bar, there are five video thumbnails of participants: Serena Davis, Charlotte de Crum, Jessica Kline, Kat Larsson, and Daniela Mandera.

The main content area displays a whiteboard with three columns of AI-generated ideas:

- Website Optimization:**
 - Streamline website structure
 - Upgrade website design
 - Optimize page speed
- SEO Execution:**
 - Test SEO tactics
 - Focus on SEO
 - Research target audience
 - Consider search volume and competition
 - Create a keyword list
 - Refine keyword strategy
 - Monitor keyword performance
 - Prioritize keywords based on relevance
 - Prioritize keywords
 - Optimize on-page content
 - Use keyword variations
- Outreach Networking:**
 - Reach out to relevant websites

Callout boxes identify participants: Daniela Mandera (blue), Charlotte de Crum (orange), and Serena Davis (purple). A green callout box identifies Jessica Kline. The bottom right corner shows a zoom level of 100%.



Collaboration With AI & Each Other Leads To Exponential Value

The way AI works is it gives each person their own contextualized and personalized collaborator, one that has access to an incredible number of skills, information, and processing capability.

The screenshot displays the Microsoft Loop web interface. On the left, a sidebar shows the 'Loop' logo, navigation options like 'Recent', 'Ideas', and 'Favorites', and a team view for 'Fabrikam Inc.' with 6 members. The main workspace is titled 'Product launch kickoff' and shows a draft of a meeting agenda. A Copilot chat window is open, showing a user's prompt: 'Propose an outline for an upcoming meeting to discuss a product launch plan'. The Copilot response is a detailed paragraph: 'The meeting will begin with introductions and an overview of the agenda. This will be followed by a review of the Fabrikam's features and benefits, highlighting key differentiators and value propositions. Then, the team will discuss the target market, demographics, and behaviors of our target customers. The marketing and advertising strategy will be presented, outlining the tactics and channels that will be used to reach and engage our target audience. The sales and distribution plan will be outlined, including details on how the product will be made available to customers and strategies to drive sales. The budget, resource allocation, and project timelines will be discussed, as well as potential challenges and risks that may arise during the launch.' Below the text are 'Copy' and 'Retry' buttons. At the bottom of the interface, a text input field contains the prompt 'Summarize it in bullet points'.

Collaboration With AI & Each Other Leads To Exponential Value



The way AI works is it gives each person their own contextualized and personalized collaborator, one that has access to an incredible number of skills, information, and processing capability.

$$~~1 + 1 = 3~~$$

AI x (1 x AI + 1 x AI = Exponential Value

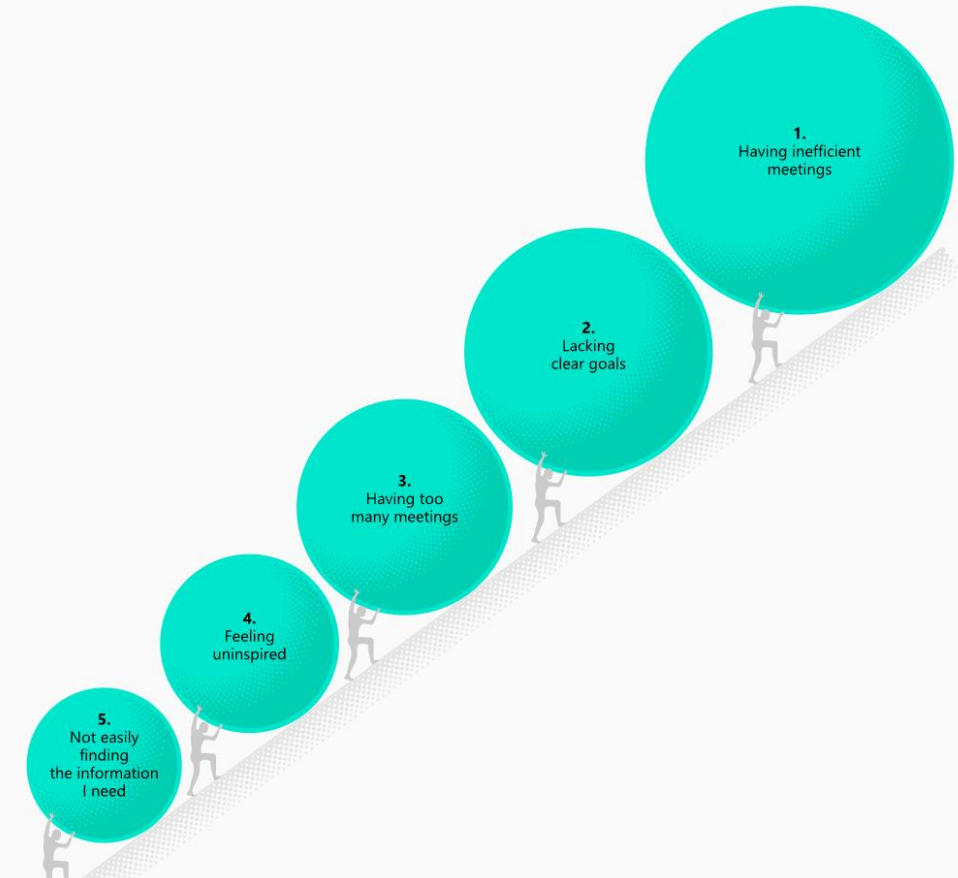
Collaboration & Meetings Shift (Less Low Value & More High Value)



More importantly this shifts collaboration and meetings to higher value as the low value ones are often offset by using AI itself. Many meetings are only people transacting skills – those low value meetings are displaced over time and replaced by collaboration with AI.

Top 5 Obstacles to Productivity

The data reveals an urgent need to make meetings more effective—people report ‘inefficient meetings’ as their number one productivity disruptor.





AI Accelerates Collaboration Before, During & After Meetings

Before a meeting you might use it to generate the abstract/agenda, prepare the presentation and more. After the meeting you might use it to quickly summarize and suggestion action items.

The screenshot displays a Microsoft Teams meeting chat interface. On the left, a sidebar shows a list of files, including 'ware Proposal.pptx', and a video player with a play button and a duration of '48m 42s'. Below the video, there are topic tags like '# Topics' and a list of topics including 'negotiation strategy', 'round table', 'surplus', 'news', 'opportunities', and 'approvals'. The main chat area shows a message from 'Core accounts.loop' titled 'Quarterly results and forecasts for Core Accounts'. The message includes a 'Summary' section with a list of bullet points: '\$230K revenue shortfall in this quarter', 'Inventory 15% surplus (renewable products and recycled materials)', 'Account leads to propose discounting scenarios to lower inventory surplus and meet sales budget', and 'Proseware was discussed as a leading opportunity'. Below the summary are 'Notes' and 'Tasks' sections. The 'Notes' section contains two items: 'Beth emphasized importance of Proseware negotiation strategy and need to be creative with offers - this is a must win deal.' and 'The team identified a new opportunity with Proseware that could enable us to exceed quota for the quarter - need to prioritize ASAP.'. The 'Tasks' section includes 'Follow up with finance today to discuss Proseware proposal and secure discounting approvals.' assigned to '@Samantha Cantrall' with a due date of '3/17/2023', and 'Set agenda for next week's follow-up meeting.' assigned to '@Beth Andrews' with a due date of '3/17/2023'. On the right, a Copilot chat window is open, showing a question: 'What other solutions were discussed in the meeting?'. Copilot's response is: 'Here are other solutions discussed in the meeting: Price promo on specific categories to drive incremental sales. 1 Reduce on-hand inventory investment. 2'. A blue box highlights the second item, 'Reduce on-hand inventory investment', which is linked to a transcript snippet: 'Core business ... | 3/16/23 10:34 AM | Beth Andrews "Reducing on-hand inventory investment can help free up cash flow and minimize storage costs. We need to think about..."'. Below the transcript, there are more questions: 'What are the details of the price promos?' and 'Who proposed developing new channels?'. At the bottom of the Copilot window, there is a text input field 'Ask a question about this meeting' and a send button.



AI Accelerates Collaboration Before, During & After Meetings

It's YOUR copilot or assistant. You can use it to augment how you engage in the meeting.

The image shows a meeting interface with four participants in a grid. On the right, a Copilot sidebar is open. At the top, it says "Copilot" with a close button. Below that, a message reads "Hi Samantha, how can I help you today?". A timestamp "12:13 PM" is shown. A button says "Recap this meeting so far". Below that, it says "Copilot 12:13 PM". A purple-bordered box highlights a list of key points from the meeting:

- **Renewable energy lead time:** 1
The issue of the long lead time (14 days) for renewable energy products.
- **Recyclable and bio packaging lead time:** 2
The lead times for recyclable (6 days) and bio packaging (4 days) products were satisfactory and competitive.
- **Inventory and demand:** 3
Serena and Beth planned to have a follow-up discussion.

Below the list are icons for "Copy", a thumbs up, and a thumbs down. It also says "3 references" with a dropdown arrow. At the bottom of the sidebar, there are two input fields: "What are the details of each category?" and "What questions are unresolved?". At the very bottom, there is a text input field "Ask a question about this meeting" with a send button.



AI Accelerates Collaboration Before, During & After Meetings

It's YOUR copilot or assistant. You can use it to augment how you engage in the meeting.

The image shows a blurred meeting grid with four participants. On the right, a Copilot sidebar is open. At the top, it says "Copilot" with a close button. Below that, a snippet of text reads: "Serena and Beth planned to have a follow-up discussion." This snippet has a "Copy" button, thumbs up/down icons, and "3 references" with a dropdown arrow. A timestamp "12:17 PM" is shown. A user question in a light blue bubble asks: "How does the group feel about the inventory status?". Below this, the Copilot response is shown in a white bubble with a purple border: "The group seems to have mixed feelings about the inventory status. On one hand, they are happy with the bio packaging category, which has a short lead time and incentives for customers. On the other hand, they are worried about the renewable energy category, which has a long lead time and supply chain issues." This response also has a "Copy" button, thumbs up/down icons, and "1 reference" with a dropdown arrow. At the bottom of the sidebar, there are two more question bubbles: "What are the details of each category?" and "What questions are unresolved?". At the very bottom, there is a text input field "Ask a question about this meeting" with a paperclip icon and a mouse cursor icon.



AI Accelerates Collaboration Before, During & After Meetings

It's YOUR copilot or assistant. You can use it to augment how you engage in the meeting.

The screenshot shows a meeting interface with four participants in a grid. On the right, a Copilot sidebar is open, displaying a conversation about meeting content. The sidebar includes a search bar, a list of messages, and a 'Copy' button. The messages are as follows:

12:19 PM
What questions are unresolved?

Copilot 12:20 PM

The bio packaging materials are new and untested.

- Explanation: It reflected uncertainty and lack of data.
- Suggestion: Beth could consult with suppliers to get more information.

The renewable energy products have the longest lead times.

- Explanation: It was a question that suggested a next step, but not a specific solution.
- Suggestion: Serena could explore different options for improving the supply chain efficiency.

Copy Like Dislike

2 references

What are the unresolved questions?

What are other categories worth exploring?

Ask a question about this meeting

AI Can Help Us Manage Ourselves & Our Work Better



Sometimes it might be as simple as how you get started and caught up.

MICROSOFT 365

Business Chat in Teams

The screenshot displays the Microsoft Teams chat interface. On the left is a navigation pane with icons for Activity, Chat, Teams, Calendar, Calls, Files, and Apps. The main chat area is titled 'Chat' and shows a list of messages. A 'Copilot' message is pinned at the top, followed by messages from Cassandra Dunn, Aadi Kapoor, and Eric Ishida. Below these are 'Recent' messages from Cortex Framework, Will Little, Marie Beaudouin, Hillary Reyes, and Charlotte and Babak. On the right, a 'Copilot Chat' window is open, showing a search bar and a message from Copilot: 'Here's a summary of developments related to Fabrikam'. The summary includes a bulleted list: 'Mona sent an urgent email saying "there is a prob', 'There were also updates to the:' (with sub-bullets 'Project checklist' and 'March Planning presentation'), and 'The final contract was sent for review'. Below the list is a 'Copy' button and '3 references' with expandable links to '2023 Fabrikam Agreement' and 'Fabrikam Project Checklist'.


Progress Is Accelerating With Plugins (ChatGPT has 900+)...



Think of plugins as a bridge. This could be a bridge between public data from the internet and data a company keeps private or a bridge between a website and a back-end system.

Plugin store ✕

Popular New All




A+ Doc Maker

Install

Generate beautiful PDFs in seconds. Resumes, cover letters, proposals and more. Also supports DOCX, XLSX, CSV...

Developer info




Ai PDF

Install

Super-fast, interactive chats with PDFs of any size, complete with page references for fact checking.

Developer info




AskTheCode

Install

Provide a GitHub repository URL and ask about any aspect of the code.

Developer info




AskYourPDF

Install

Unlock the power of your PDFs!, dive into your documents, find answers, and bring information to your fingertips.


Developer info



BrowserOp

Install


Browse dozens of webpages in one query. Fetch information more efficiently.



ChatWithPDF

Install


Chat with everything from entire PDF books to Google Drive documents just by providing a link.



CoderPad

Install

Run code in more than 30 different programming languages, and let us help you get up to speed!



daigr.am

Install

Build charts, graphs, and more.

AI Can Help Us Manage Ourselves & Our Work Better



Sometimes it might be as advanced as finding and actioning next steps across multiple apps.

The screenshot shows the Microsoft 365 Copilot interface. At the top, the browser address bar displays <https://www.microsoft365.com/copilot>. The Microsoft 365 header includes a search bar and navigation icons. The Copilot sidebar on the left lists Home, Create, My Content, Feed, Apps, Copilot, Outlook, Teams, and Word. The main content area shows a chat conversation dated September 21, 2023, at 1:40 PM. A user prompt asks to find a travel itinerary from an email. The AI response provides an overview of Casey's itinerary, including dates (November 1st to 6th), a hotel (The Westin Phoenix Downtown), and flight details for two legs: Portland (PDX) to Phoenix (PHX) on Wednesday, Nov 01 at 07:00a, and Phoenix (PHX) to Portland (PDX) on Monday, Nov 06 at 03:10p. A 'Copy' button is visible below the text. At the bottom of the response, it shows '1 reference', a token count of '1/20', and a disclaimer: 'AI-generated content may be incorrect' with thumbs up and down icons.

Microsoft 365

Search

Copilot Preview

September 21, 2023, 1:40 PM

Find the travel itinerary that Casey shared in email earlier this week

Here's an overview of Casey's itinerary: 1

Dates: Portland - Phoenix November 1st - November 6th
Hotel: The Westin Phoenix Downtown
Flight Details:

- Portland (PDX) - Phoenix (PHX) AA768 Wed, Nov 01 07:00a
- Phoenix (PHX) - Portland (PDX) AA729 Mon, Nov 06 03:10p

Copy

1 reference

1/20 AI-generated content may be incorrect

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Sometimes it might be as advanced as finding and actioning next steps across multiple apps.

The screenshot shows the Microsoft 365 Copilot interface in a web browser. The browser address bar shows the URL <https://www.microsoft365.com/copilot>. The Microsoft 365 navigation bar includes a search bar and icons for Home, Create, My Content, Feed, Apps, Copilot, Outlook, Teams, and Word. The Copilot chat area shows a user query: "Can you book the same itinerary for me?". The AI response is dated "September 21, 2023, 1:41 PM" and provides the following itinerary:

Here's an itinerary that matches with Casey: 1

- Cytric Easy**
- Portland - Phoenix Trip**
Wed, Nov 01 2023 - Mon, Nov 06 2023
- The Westin Phoenix Downtown**
Fri, Nov 01 2023 - Mon, Nov 06 2023
Single room - 5 nights
Breakfast not included | Always ME City View | Fitness Center | Spa | Free internet access
- Flight:**
07:00a Wed, Nov 01 2023 Portland International Airport → 2h 36m → 09:36a Wed, Nov 01 2023 Phoenix Sky Harbor International Airport

At the bottom of the chat area, there is a "Stop generating" button.

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The screenshot shows the Microsoft 365 Copilot interface. The browser address bar displays <https://www.microsoft365.com/copilot>. The left sidebar contains navigation icons for Home, Create, My Content, Feed, Apps, Copilot, Outlook, Teams, and Word. The main content area features a search bar and a Copilot 'Preview' button. The primary focus is a travel itinerary titled "Portland - Phoenix Trip" for the dates Wednesday, November 01, 2023, to Monday, November 06, 2023. The itinerary includes a hotel stay at "The Westin Phoenix Downtown" from Friday, Nov 01 to Monday, Nov 06, 2023, with details: "Single room - 5 nights", "Breakfast not included", "Always ME City View", "Fitness Center", "Spa", and "Free internet access". Two flight segments are listed: 1) Departure at 07:00a on Wednesday, Nov 01, 2023, from Portland International Airport, with a 2h 36m flight to Phoenix Sky Harbor International Airport, arriving at 09:36a on Wednesday, Nov 01, 2023. 2) Return flight at 3:10p on Monday, Nov 06, 2023, from Phoenix Sky Harbor International Airport, with a 2h 45m flight to Portland International Airport, arriving at 5:55p on Monday, Nov 06, 2023. The total price for the hotel and flight is \$1549.57. At the bottom, there are buttons for "View details" and "More flights", a "1 reference" dropdown, a "2/20" indicator, a disclaimer "AI-generated content may be incorrect", and thumbs up/down icons.

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The screenshot shows the Microsoft 365 Copilot interface. The browser address bar displays <https://www.microsoft365.com/copilot>. The Copilot sidebar on the left includes icons for Home, Create, My Content, Feed, Apps, Copilot, Outlook, Teams, Word, and Excel. The main content area features a search bar and a Copilot chat window. The chat window displays a travel itinerary for a "Portland - Phoenix Trip" from Wednesday, Nov 01, 2023, to Monday, Nov 06, 2023, with a total price of \$1549.57. The itinerary includes a hotel stay at "The Westin Phoenix Downtown" and a round-trip flight on American Airlines. The flight details for the outbound leg are as follows:

Flight Details	Outbound	Return
Flight	07:00a - 09:36a American Airlines 751	03:10p - 5:55p American Airlines 743
Route	PDX → PHX	PHX → PDX
Stop	Nonstop	Nonstop
Origin	07:00a Portland Intl Airport, Terminal: 45	-
Destination	09:36a Phoenix Sky Harbor Intl Airport, Terminal 3	-
Aircraft	American Airlines Boeing 737	-
Reference	Airline reference: AA 728	-
Seat	Seat: 17A	-
Duration	Duration: 2h 36m	-

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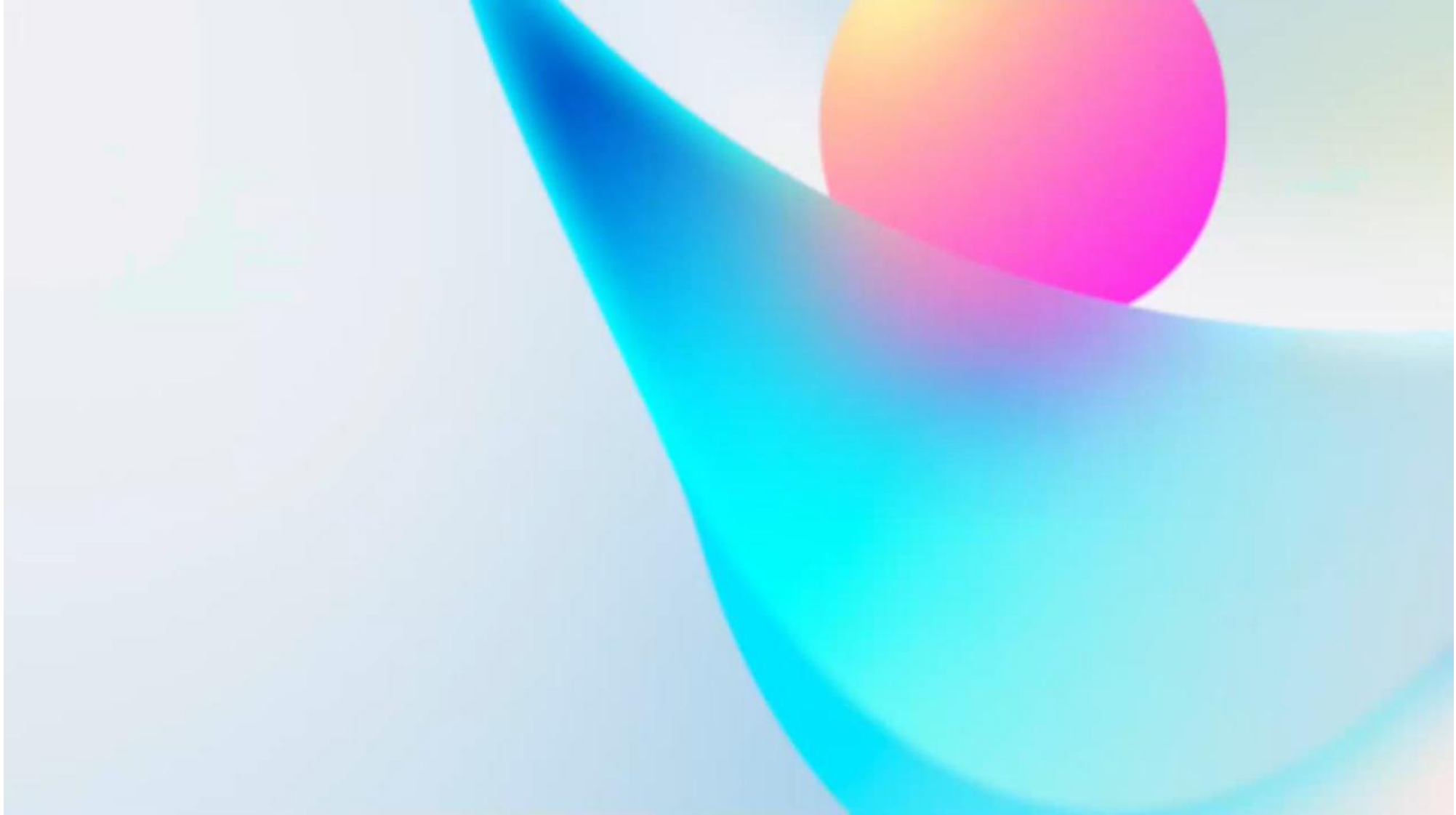
Sometimes it might be as advanced as finding and actioning next steps across multiple apps.

The screenshot shows the Microsoft 365 Copilot interface. At the top, the browser address bar displays <https://www.microsoft365.com/copilot>. The Microsoft 365 header includes a search bar and navigation icons. The Copilot sidebar on the left lists 'Home', 'Create', 'My Content', 'Feed', 'Apps', 'Copilot', 'Outlook', 'Teams', and 'Word'. The main content area features a card for 'Portland - Phoenix Trip' (Wed, Nov 01 2023 - Mon, Nov 06 2023). A modal window from 'Cytric Easy' displays a 'Booking confirmation' for 'amadeus' with the message: 'Success! Your PDX - PHX round trip is now booked!'. The modal includes a 'Back' button and a blue 'Done' button.

AI Can Accelerate Processes & Save Leadership Time



Whether that be key learning opportunities, opportunities to connect with your peers or reports or much more based on established interests, skills, direct or indirect signals and more.



AI can improve every part of the business experience, but **it's easier to start with your own individual productivity.**

Agenda

Navigating This Major Change

Examples Of How Work Changes With AI

Considerations For Tomorrow

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Examples Of How Work Changes With AI

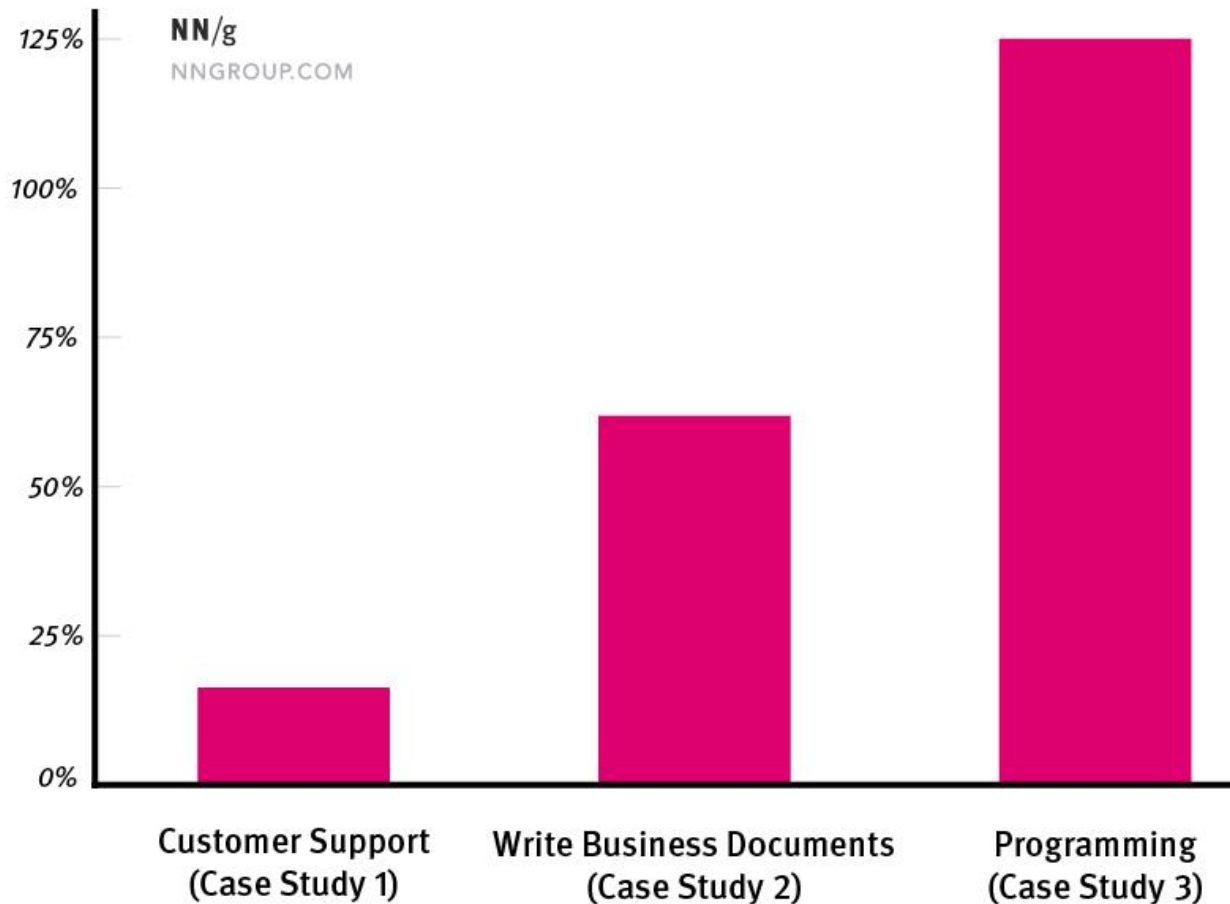
Considerations For Tomorrow

The Results So Far (We Haven't Seen Anything Yet)...



The results are clear, but the pace is also accelerating. Programming is the most mature of these 3 sample workloads, but with Copilot we are seeing already significant improvement.

Productivity Increases with AI



[Study 1](#): Erik Brynjolfsson, Danielle Li, and Lindsey R. Raymond. Generative AI at Work.

[Study 2](#): Shakked Noy and Whitney Zhang (2023): Experimental Evidence on the Productivity Effects of Generative Artificial Intelligence.

[Study 3](#): Sida Peng, Eirini Kalliamvakou, Peter Cihon, and Mert Demirer (2023): The Impact of AI on Developer Productivity: Evidence from GitHub Copilot.

What Are The Skills We Need To Think About?



Which of the following skills do you think will be most essential for your employees to learn to evolve with these potential changes? – [2023 Work Trend Index: Annual Report](#)

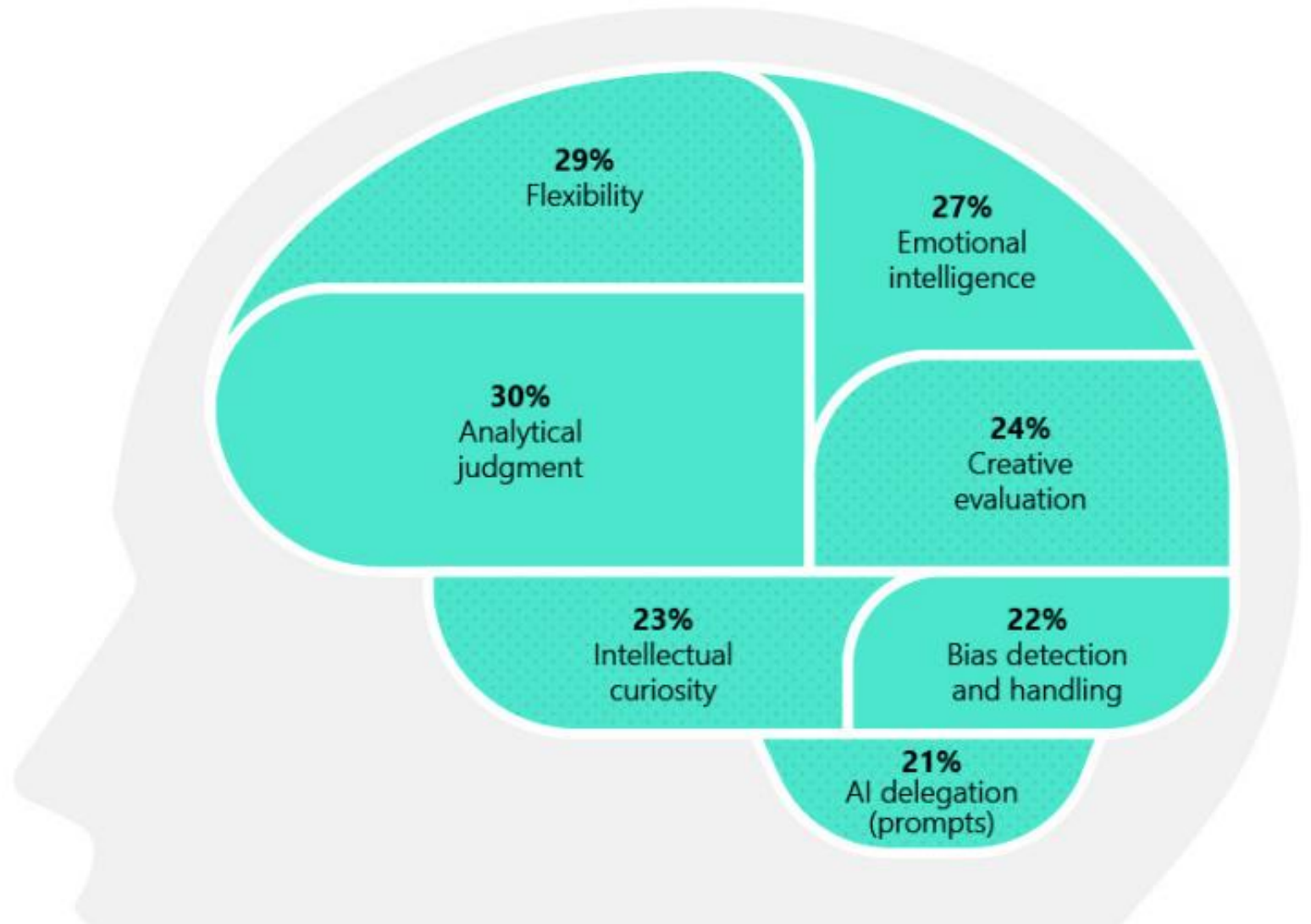


Illustration by Manuel Bortoletti

Grounding AI In Organizational Data Makes A Difference



By leveraging your data we improve the quality of the prompt, and the quality of the response while doing responsible AI checks, security, compliance, privacy review and command generation.

It's Relatively Safe To Assume Positive Intent In Organizations



The benefits are clear, and the data shows that is almost always the driver for communications.



How Does Copilot & AI Help?

With Viva Engage you can help inspire and aid leaders to connect with their employees more effectively through assistive prompts, inclusive communications, and valuable insights.



Which Card Do You Value More?



The reality is we value both of them, and many people struggle to communicate and this helps.

i DON'T KNOW *exactly*
WHAT TO SAY or DO
RIGHT NOW BUT
i AM HERE
& i LOVE YOU.

AI enables entirely new ways to scale and support business growth, but, at the core, the **intent around AI communication, collaboration and management is the same.**

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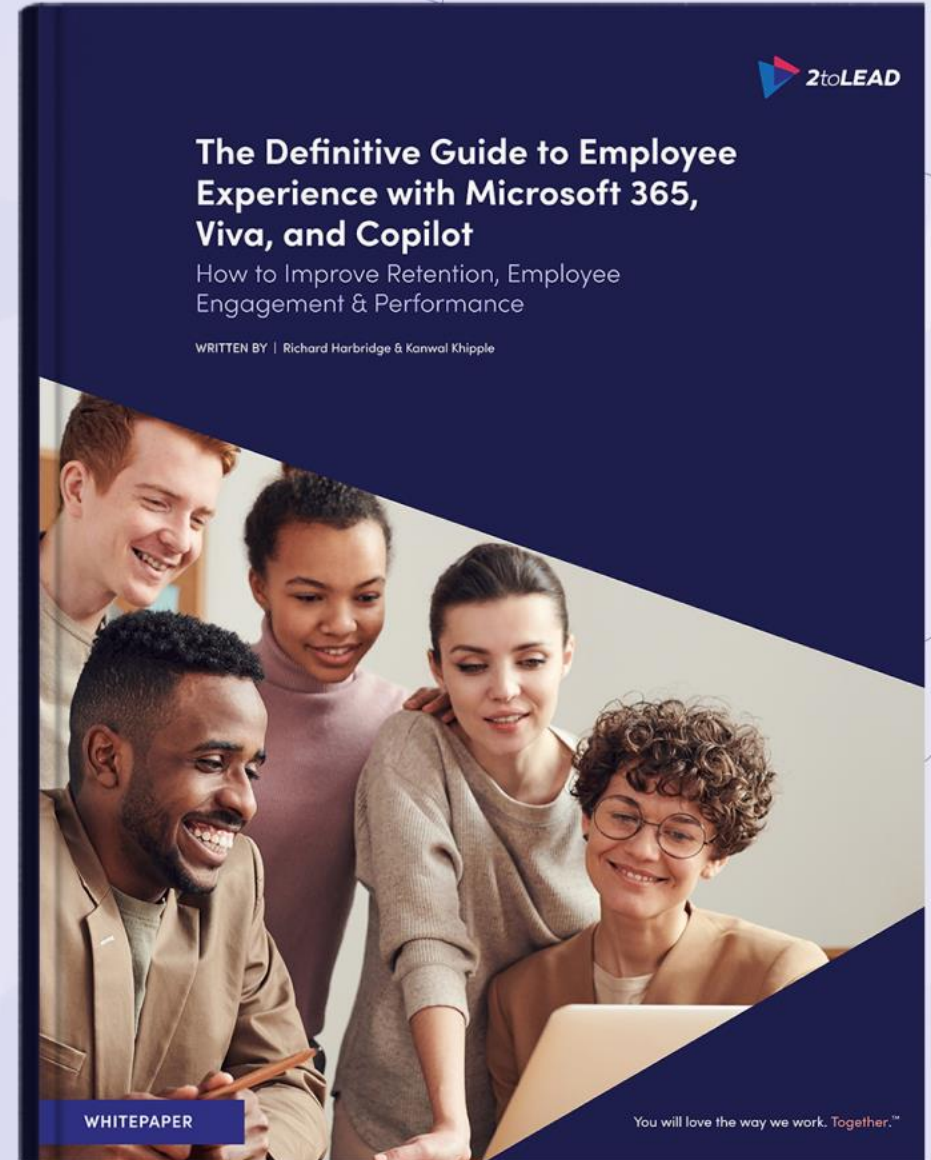


UPDATED WHITEPAPER

Download our **free** 100+ page whitepaper

Transform your Employee Experience at every stage with Microsoft 365, Viva and Copilot!

You will love the way we work. **Together.**[™]





Thank You 😊

Message me on [LinkedIn](#) or email Richard@2toLead.com

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M365Metrics.com

Office365Campaigns.com

SharePointMigrations.com

M365Sprawl.com

Richard Harbridge

2toLead Chief Technology
Officer & Microsoft MVP
Super Friendly

Let's connect and **find ways to do more** and **work together.**