



# Microsoft Teams @ Rabobank

*An update*

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# Topics



ONE  
DIGITAL  
WORKSPACE



- Supporting MS Teams users
- Live events in MS Teams - Kiosk
- MS Teams adoption before and after Corona / COVID-19 lockdown
- User satisfaction with MS Teams is high
- Challenges with MS Teams
- New MS Teams features we're looking forward to

# Supporting MS Teams users



ONE  
DIGITAL  
WORKSPACE



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- Adoption team
- One Digital Workspace Champions
- ODW site
- Webinars (Live & on demand)
- QRC's
- Video's
- Support through Yammer & email

One Digital Workspace

Navigate

Post your question in

One Digital Workspace (ODW)  
Here you can ask all your questions (in Dutch or English) about the migration and adoptio...

NEW CONVERSATIONS 1 ALL CONVERSATIONS FILES SEARCH

Update Question Poll Praise

Share something with this group...

NEW CONVERSATIONS Clear New

Edited  
Follow – May 7 at 09:26 AM from Yammer app for Microsoft Teams –

HOW TO ORGANISE A LIVE EVENT VIA TEAMS ?

Tutorial SharePoint to Teams migration  
237 3 0 1/23/2020  
A video that shows all the steps you've to take after your SharePoint site is migrated to the Cloud.  
24:57


Dutch version (RN/LB)

# Live events in MS Teams - Kiosk




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## How can I help you?




Schedule a live event and invite attendees

Attend a live event



Produce and present in your live event

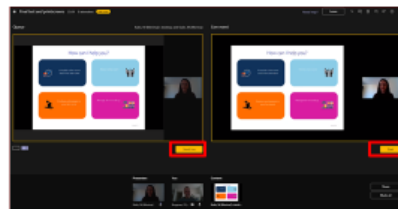
Manage the recordings



Versie 1.0

## A live event with both a presenter and a presentation

100%



- Push the 'Send live' button to go presenting to the attendees.
- If you're not already started, select 'Start' to start broadcasting live to your attendees!
- With the next step, you return to the main menu



# Challenges with MS Teams



- Teams is developed as a SME product, enterprise features always follow later, e.g.
  - Advanced communications logging & eDiscovery
  - GDPR compliance / data labelling features
  - Rights delegation / Functional mailboxes (staff supporting managers/departments, 'on behalf of')
  - Call-queuing and routing features
- Certified users (Traders, Markets) need to be monitored: no permission to use Teams yet
- Security & compliance measures for collaboration with external Team members
- Teams performance over VPN: split tunnelling
- Updating meeting room hardware from Skype to Teams client

# New MS Teams features we're looking forward to



- 3x3 video (June) > is a start, but we'd rather have all participants video shown (like Zoom)
- Raise hands (June)
- Break-out rooms (when?)
- Improved whiteboard functionality (when?)
- And the enterprise requirements as mentioned before

# Group discussion



- What was your MS Teams lightbulb moment?
- What are your best tips for MS Teams?

